GUEST INFORMATION

Welcome to the Hotel Deutsche Eiche

To make your stay as pleasant as possible, we have put together a little information for you.

Feel at home in the heart of Munich since 1864

ABOUT US

Did you know that …

- … we are a rather special family-run business? Spread across six adjoining plots, we run a traditional Bavarian inn, a stylish boutique hotel, Munich's finest rooftop bar with unrivalled views over the Old Town to the Alps, and one of the largest men's saunas in the world.
- … we have been a local institution and one of the largest establishments in the Gärtnerplatz quarter for more than 150 years? You will find us in the very heart of Munich, halfway between Marienplatz and the River Isar.
- … we welcome hundreds of thousands of guests every year? Our legendary parties and street festivals have made us a focal point of Munich's social scene.
- … many cultural greats have been regulars here over the years, among them John Cranko, Rainer Werner Fassbinder, Donna Summer and Freddie Mercury? To this day, we are honoured to welcome a great many well-known faces.
- … we are a diverse, international team drawn from more than 20 countries, speaking more than 30 languages between us? Naturally, diversity is at the very top of our list.
- … we champion equality and equal opportunities for everyone who works with us? We stand against discrimination of any kind and are particularly proud to be part of *#positivarbeiten*, the workplace initiative run by Deutsche Aidshilfe, Germany's leading HIV and AIDS charity.
- … we offer our team a friendly, family atmosphere with very little hierarchy? We are committed to pay well above the collective agreement, to paying for every hour of overtime, and to providing varied and rewarding roles.
- … as a company we support many charities, cultural organisations and community groups? Through fundraising events of every kind, we work towards a spirit of togetherness – and send a clear message against hatred and division in our society.
- … we have won awards for our environmental policies? Heat from our cold stores is recovered to warm our hot-water boilers, and used shower water is treated and reused to flush the toilets. We had already done away with plastics wherever possible, long before the EU rules on single-use plastics came into force.
- … we pride ourselves on a truly personal service? Unlike the hotel chains, we give every guest our full attention, at all times.

It is with enthusiasm, creativity and passion that we set out to make your stay with us truly unforgettable.

A BRIEF HISTORY OF THE DEUTSCHE EICHE

The Deutsche Eiche ('The German Oak') was built in 1864 – the very year in which the eighteen-year-old Ludwig II ascended the throne of the Kingdom of Bavaria.

From around 1800, Munich's second city wall was pulled down and the city began to expand northwards (its remains can still be seen at the Isartor, Karlstor and Sendlinger Tor gates). The area around today's Gärtnerplatz was also earmarked for development, given how close it lay to the Viktualienmarkt, the Town Hall and the principal churches. Yet the River Isar flooded the district so often that building did not begin until 1860, once the riverbanks had been reinforced and most of the city's streams had been covered over. For the first time in Munich's history, blocks of flats were built in continuous terraces, which is why the quarter is

so densely built up to this day. You will notice it most in summer, when the buildings hold the heat and the quarter is noticeably warmer than the surrounding area. The street names had been chosen by King Ludwig I as early as 1830, during the first planning phase, to honour the architects Gärtner and Klenze, the court painter Cornelius and the engineer Georg von Reichenbach.

When Bavaria became a kingdom in 1806 with the backing of Napoleon, its new constitution was very much a product of the Enlightenment and made no mention of homosexuality at all. In 1870–71, however, Bavaria lost its sovereignty and became part of the new German Empire. The entire Empire adopted the Prussian Criminal Code, with its notorious Section 175 – and so homosexuality became a criminal offence in Bavaria, too. The irony is hard to miss: it happened during the reign of Ludwig II, who was himself gay! In the final years of his life, Ludwig surrounded himself with tall, dashingly uniformed soldiers of his light cavalry, known by the French name *Chevaux-légers*. According to one theory, the German word *schwul* ('gay') derives from this military term. The Bavarians liked to speak their own brand of 'French', and before long people were saying: *'Der Ludwig und seine Schwulischen!'* ('Ludwig and his light cavalry!').

The war against France that led to the unification of Germany had been fought against the wishes of Ludwig II, a pacifist and a great admirer of France. Victory brought a wave of national pride, and 'German Oaks' sprang up all over the country: many existing pubs were renamed after the oak, the ancient Germanic symbol of strength and endurance. As recently as a few years ago, there were still five 'German Oaks' in Munich. Today, happily, there is only one besides our own, out on the edge of the city.

The Deutsche Eiche – a house of many colours

The Deutsche Eiche has always drawn a colourful crowd: traders from the wholesale market hall, butchers from the slaughterhouse to the south, prostitutes working for a madam known as Napoleon – and, of course, a great many artists. From 1921 to 1923, it is said to have been a favourite haunt of Adolf Hitler, reputedly on account of the male dancers from the nearby Gärtnerplatz Theatre, who also liked to meet here. There is much to suggest that Hitler was himself a closeted homosexual, and that he tightened Section 175 precisely to silence the rumours that kept doing the rounds. From 1934, a single denunciation was often enough to land a man in prison or a concentration camp, where homosexuals were forced to wear the pink triangle.

The origins of the hotel

The Deutsche Eiche's life as a hotel began in 1928 with two of today's thirty-six rooms. By the end of the Second World War there were already twenty-five – though with no comforts whatsoever – and, sadly, standards stayed that way until the 1990s. When the present owners bought the business, the rooms were hard to let even during the Oktoberfest, as nobody wanted to share a bathroom and toilet with strangers on the landing. Today, the Deutsche Eiche is a boutique design hotel that meets many of the criteria of the four- and even five-star categories (all it lacks for the higher rating is a number of large rooms and suites). As a three-star superior hotel, the Deutsche Eiche was the first Munich hotel to win the German television series *Mein himmlisches Hotel* ('My Heavenly Hotel').

A meeting place for artists

After the Second World War, more and more artists, set designers and all manner of colourful characters gathered at the old-fashioned inn – so much so that the *Süddeutsche Zeitung* once described the Deutsche Eiche as a meeting place for homosexuals. The landlady at the time, Ella Reichenbach, was outraged: 'What utter rubbish! Ninety per cent of my customers are artists, and ten per cent are men who've been let down by women!' And there was some truth in it. Yet, landladies aside, women have always felt at home here, too. Many will remember Margot Werner, Elisabeth Volkmann, Barbara Valentin and Donna Summer, to name but a few.

After the war, Ernst Craemer, a dancer at the Gärtnerplatz Theatre, started the Eiche's carnival tradition. Parodies were staged with the two landladies, Ella and Tony, in the leading roles. To this day, we throw big parties at the end of January and on Shrove Tuesday, the climax of Munich's carnival season (*Fasching*). Our boys rehearse their own take on the traditional 'Dance of the Market Women' – in drag, naturally!

In the 1960s, the world-famous ballet choreographer John Cranko came to Munich – and he, too, preferred to celebrate at the Deutsche Eiche with his company from the National Theatre. From 1974, the Deutsche Eiche became the 'second living room' of the film director Rainer Werner Fassbinder, and lavish film parties followed. The Deutsche Eiche even appears as a location in *Satansbraten* ('Satan's Brew') and *Lola*. To be as close as possible to his favourite haunt, Fassbinder moved into a flat across the road at Reichenbachstraße 12 with the love of his life, Armin, who waited tables at the Eiche. The flat – today the Deutsche Eiche's office – was where *Deutschland im Herbst* ('Germany in Autumn') was filmed, a film about the years of Red Army Faction terrorism.

Freddie Mercury, the lead singer of Queen, also lived in Munich in the 1980s and was a frequent guest at the Deutsche Eiche. Sadly, the great star also became a tragic symbol of a new disease that was spreading at epidemic speed: AIDS. Freddie died in 1991. At around this time in Munich, Dr Peter Gauweiler, then head of the city's public order department, caused a stir with a package of measures intended to break up the structures of the 'homosexual scene'. Today, he would probably concede that this was a mistake – only recently, he went out of his way to praise the Deutsche Eiche's campaign to restore the Ludwig II monument.

A new era

AIDS caused deep unease on the gay scene, and many people stopped going out for fear of discrimination. The Löwenbräu brewery, which owned the Deutsche Eiche at the time, responded by deciding to turn the building into offices. When this met with fierce opposition, the brewery set about selling the property as quickly as possible. In December 1993, Dietmar Holzapfel and Sepp Sattler became the new owners – and since then, not a year has gone by without something being rebuilt, extended or refurbished.

Today, the Deutsche Eiche is the jewel of the street. Just as society has changed, so has our clientele: guests of every kind come to the Eiche – gay, lesbian, bisexual, transgender and straight – and all of them enjoy precisely that: the wonderful mix! Our guests have included Nobel laureate and family man Günter Grass and the flamboyant Jean Paul Gaultier, the bestselling author Frank Schätzing and his wife, Ulli Lommel – the 'James Dean' of the Fassbinder era – as well as Ralph Morgenstern, Thomas Hermanns, Nastassja Kinski and Ireen Sheer, to name but a few.

The men's sauna

In 1995, the first men-only bathhouse opened in two of the Deutsche Eiche's rear buildings, and it was a hit from day one. With a good deal of luck, further buildings were acquired over the following years, so that the sauna now extends across five properties and four floors. The five-room steam bath, two Finnish saunas and large whirlpool are every bit as popular as the generous bar and dining areas and the cruising areas. Further expansion is already in the pipeline. Every month, around 10,000 men from all over the world come here to unwind and relax – and to meet other men.

The roof terrace

In Munich, it is no easy matter to obtain planning permission for anything out of the ordinary. It took years of wrangling before one of the most beautiful roof terraces in the city could officially open. The Bavarian heritage authority considered the project 'a devastating intrusion into the Gärtnerplatz ensemble'. The planning authority, however, took a different view – and so more and more locals and visitors alike can now enjoy this glorious view over our beautiful city. Guided city tours run by all sorts of organisers finish here almost every day.

In short

The Deutsche Eiche brings together a cosy Bavarian-international inn, a stylish boutique hotel, a laid-back rooftop bar and one of Europe's largest gay saunas – which makes it **truly one of a kind!**

Welcome to the Deutsche Eiche!

We wish you a most enjoyable stay.

IN THE EVENT OF A FIRE

Dear Guest,

we have taken every precaution to prevent a fire from breaking out. Nevertheless, please observe the following:

- On arrival, please familiarise yourself with the location of the nearest fire extinguishers, the escape routes and the fire alarm call points.
- In the event of a fire, you will be alerted. Above all, stay calm. Use the escape routes that are clear and follow the instructions of our staff, the fire brigade and the police. Close your door behind you, but do not lock it.
- If you discover a fire, please raise the alarm and inform a member of staff. If it is safe to do so, try to put the fire out – but never put yourself at risk.
- If the escape routes are blocked by smoke or fire, stay in your room. Close the door and seal the gaps with wet towels to stop smoke getting in. Make yourself heard and seen.
- **Do not use the lift!**

IMPORTANT

Many fires are caused by smoking in bed.

Please bear this in mind.

WI-FI QUICK GUIDE

Free, easy internet access

Free Wi-Fi is available throughout the building.

Simply select the network **‘Deutsche Eiche | GAST’**, accept the terms of use in the pop-up window and click **‘Connect’**.



GUEST DIRECTORY FROM A TO Z

A

Air conditioning

All our rooms are air-conditioned. You will find the control panel on the wall of your room.

Rooms 11 to 56

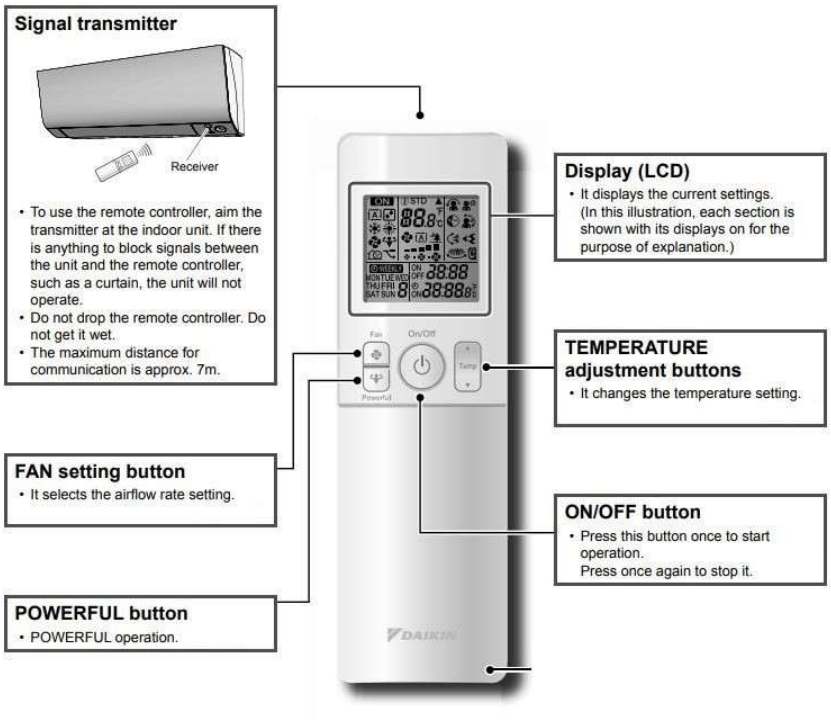
1. *ON/OFF* – the large button in the middle.
2. *MODE* (1st button on the left) – switches between fan only (fan symbol) and cooling (snowflake symbol).
3. *FAN* (3rd button on the left) – press repeatedly to set the fan speed.
4. *TEMPERATURE* (two arrow buttons on the right) – raise or lower the room temperature you would like.



When the LED (top left) is green, the air conditioning is on and running in the selected mode.

Please note that the cooling function only operates in warm weather, and that it may take a little while for the room to reach the desired temperature.

Rooms 67 and 68



Please note that the cooling function only operates in warm weather, and that it may take a little while for the room to reach the desired temperature.

Airport

Munich Airport lies to the north-east of the city, around 39 km from the hotel.

- **By coach:** The Lufthansa Express Bus runs non-stop from the main railway station (Hauptbahnhof) to the airport every 15 minutes. Tickets and timetables: www.airportbus-muenchen.de/en.
- **By train:** Suburban rail lines S1 (rear section of the train) and S8 run directly to the airport, roughly every 20 minutes for most of the day. The journey itself takes about 45 minutes; allow around 60 minutes in total, including the walk to the station and waiting time. The nearest stations are Marienplatz and Isartor. Timetables: www.mvv-muenchen.de/en/index.html.
- **Chauffeur service:** Our chauffeur service starts from €120, depending on the number of passengers and the type of vehicle, and can be booked through reception up to 24 hours in advance. To arrange your transfer, please speak to our reception team.
- **Taxi:** A taxi to the airport costs between €90 and €100 and takes around 30 to 45 minutes. We will gladly order one for you – please contact reception (extension 95).

Allergies

Please let us know if you have any allergies that may affect your stay. We will do our utmost to meet your needs and make your stay as comfortable as possible (extension 95).

Arrival

- **Finding us:** For a map and detailed directions by car, coach or train, please visit www.deutsche-eiche.de/en/service/directions.
- **Low Emission Zone:** If you are arriving by car, please note that the hotel lies within Munich's Low Emission Zone (*Umweltzone*). Any vehicle entering the zone must display a green German emissions

sticker; driving in without one may result in a fine. For more information, please visit www.umwelt-plakette.de/en.html or www.germanemissionssticker.com.

- **Parking:** The Deutsche Eiche has parking spaces for cars and motorbikes in a private car park just a few steps from the hotel (€20 per night; no valet parking). There is usually space for your bicycle right by the hotel, free of charge. To book a parking space, please contact our reception team.
- **Chauffeur service from the airport:** Begin your stay in Munich in style, with a private chauffeur to drive you from the airport to the Deutsche Eiche. Prices start from €120, depending on the number of passengers and the type of vehicle; the service can be booked through reception up to 24 hours in advance. The price includes 30 minutes' waiting time on arrival; further delays may incur an additional charge. We therefore recommend booking your pick-up for 30 minutes after your scheduled landing time.
- **From the airport by public transport:** Simply take the Lufthansa Express Bus to the main railway station (Hauptbahnhof), then tram 16 to Reichenbachplatz, just 75 metres from the hotel. Alternatively, take suburban rail line S8 from the airport straight through to Isartor: from there it is just a few minutes' walk, or one stop by tram. Journey planner: https://efa.mvv-muenchen.de/index.html#trip@enquiry.

B

Baby equipment

Travelling with a baby? Baby equipment is available on request. Please let us know, ideally before you arrive (extension 95).

Banks and cash machines

Close to the hotel you will find:

- *Stadtsparkasse München* on Gärtnerplatz (cash machine only, no counter service)
- *Santander Bank*, Utzschneiderstraße 7 (corner of Reichenbachstraße)

Bathroom extras

The following items and services are available on request: dressing gown, bathroom slippers, daily change of bed linen, shower cap, daily change of towels, extra pillows (see also 'Pillow menu'), nail file, shaving kit, cotton buds and dental kit. Please contact reception (extension 95).

Bathroom stool

For added comfort and safety in the bathroom, a bathroom stool is available on request. Please contact reception (extension 95).

Beauty treatments

The nearby beauty salon 'Scherf' at Buttermelcherstraße 4, 80469 Munich, offers a range of treatments. Our reception team will be happy to book an appointment for you (extension 95).

Bedding

You will find an extra woollen blanket in the wardrobe. All our rooms have hypoallergenic duvets; should you prefer a feather duvet, our reception team will be delighted to have one brought to your room (extension 95).

Beds

Bed	Size	Room category
Standard single bed	90 × 200 cm	Single Room
Small double bed	160 × 200 cm	Superior Single Room
Comfort double bed, 2 mattresses	180 × 200 cm	Double Room
Comfort double bed, 2 mattresses	180 × 200 cm	Double Room with Sofa Bed
Luxury double bed, 2 mattresses	180 × 200 cm	Junior Suite
Luxury double bed, 2 mattresses	180 × 200 cm	Apartment

Bills

Your restaurant and sauna bills can be charged to your room and settled on departure. We simply ask you to sign the receipt before leaving the restaurant or sauna.

Blankets

If you would like extra blankets, please let reception know (extension 95).

Boarding passes

Our reception team will be delighted to check you in for your flight online and print your boarding pass.

Breakfast

Whether you are an early bird or a late riser, our breakfast is the perfect start to the day. Enjoy a selection of cold meats and cheeses, scrambled eggs, fruit and yoghurt, a range of breads and pastries with butter and jams, hot drinks, juices and Prosecco (vegetarian alternatives are available, and the selection may vary). Breakfast is served in our restaurant from 7am until 11.30am. Changes and additional items are charged as extras.

C

Car park

See ‘Parking’.

Central coach station (ZOB)

Munich’s central coach station (*Zentraler Omnibusbahnhof*, ZOB) is around 3.5 km from the hotel, at Hackerbrücke. All suburban rail lines (S-Bahn) from Marienplatz or Isartor, our two nearest stations, stop at Hackerbrücke; the journey takes about 7 minutes.

If you would rather keep walking to a minimum, take tram 16 (towards Romanplatz) from Reichenbachplatz, just a few metres from the hotel, and get off at Hackerbrücke. Journey planner: https://efa.mvv-muenchen.de/index.html#trip@enquiry.

Central safe

For valuables that do not fit in your room safe, a central safe is also available at our 24-hour reception (extension 95).

Check-in

Your room will be ready from 3pm on the day of arrival. If you arrive earlier, we will do our utmost to accommodate you; please understand, however, that at busy times we cannot guarantee access to rooms before 3pm. A guaranteed early check-in can be arranged by booking the previous night. If your room is not yet ready, you are welcome to use our free luggage storage.

Check-out

Check-out is at 11am on the day of departure. Late check-out is subject to availability and may incur a charge. Our reception team will be pleased to help with this, or with any other questions about your arrival and departure (extension 95).

Cigarettes

There are two cigarette machines on the premises: one in the basement and one in the sauna. Neither accepts banknotes – if you need change, please ask at reception.

Coffee and breakfast before 7am

If you are leaving before breakfast service begins at 7am, we will gladly prepare a breakfast to take away. Please let reception know by the day before your departure.

Cots

Cots are available for a small charge. Please contact reception (extension 95).

Credit cards

We accept:

girocard · maestro · mastercard · VISA · V PAY · AMERICAN EXPRESS · Diners Club INTERNATIONAL · JCB

D

Dialling codes

A map of international dialling codes can be found in the appendix to this directory.

E

Email

Please feel free to contact us at either of our email addresses:

- info@deutsche-eiche.de
- info@deutsche-eiche.com

Emergencies

In an emergency, please do not hesitate to call the emergency services:

Police	**110**
Fire brigade & ambulance	**112**

Events and parties

We would be delighted to host your wedding, company event, family celebration, birthday or any other occasion. Please speak to our restaurant team for more information.

F

Fax

You may send one fax page from reception free of charge. If you would like to send more than one page, please ask our reception team about the cost (extension 95).

Fire alarm

If you hear the fire alarm, please inform reception immediately (extension 95). The fire alarm call points and escape routes are shown on the plan in every room, and fire extinguishers are located in the corridors at the marked positions. If possible, close the windows and door before leaving your room, then make your way promptly to the front of the main hotel entrance. Please do not take any luggage with you.

Further information on what to do in the event of a fire can be found at the front of this directory.

Florist

Looking for a beautiful bouquet or flower arrangement as a gift? We warmly recommend the florist *Blumenbinderei Bahlmann* in Munich's Town Hall, Marienplatz 8, 80331 Munich (entrance on Weinstraße). They are also happy to deliver to the hotel: https://www.blumenbinderei-bahlmann.de/.

G

Gym

The nearest gym is PRIME TIME fitness Viktualienmarkt, Frauenstraße 12, 80469 Munich.

H

Hairdresser

We will be pleased to book an appointment for you. The nearest salon is 'Ferry's', Reichenbachstraße 15, 80469 Munich.

Heating

You will find a dial next to the door or above the desk, and another in the bathroom, with which you can adjust the underfloor heating. Turn towards **+** to raise the temperature and towards **–** to lower it. If your room has a radiator, please use the thermostatic valve on the radiator itself.

Housekeeping

The cleanliness of your room is of paramount importance to us. Our housekeeping team prepares every room to the highest standards each day between 8am and 2pm. Cleaning after 2pm is available by prior arrangement only. Fresh towels and toiletries are available from reception at any time.

I · J · K

Information

Our reception team will be delighted to help with tips on going out and eating out, city maps, public transport and much more.

Internet (Wi-Fi)

Free Wi-Fi is available throughout the building. For instructions on how to connect, please see the 'Wi-Fi quick guide' in this directory.

Iron and ironing board

Would you prefer to do your own ironing? We will gladly bring an iron and ironing board to your room on request (extension 95).

Ironing service

Our ironing service will return your clothes freshly pressed within one hour. Please contact reception (extension 95).

IT support

If you have trouble connecting to the internet, our reception team will be happy to help. For more complex technical issues, please contact us in good time, as we may need to arrange an appointment with a professional IT service.

Kettle

Reception will gladly lend you a kettle whenever you need one (extension 95).

L

Laundry

You are welcome to use our own on-site laundry service. Please ask at reception for prices and availability (extension 95). In addition, the following services are available nearby:

- *SB Waschcenter*, Untersbergstraße 8, 81539 Munich – collection, laundry and ironing service, with delivery to the hotel. More information: www.waschtreff.de/waescherei-reinigung.shtml
- *Eco-Express*, Kapuzinerstraße 39, 80469 Munich – self-service launderette
- *Eco-Express*, Ohlmüllerstraße 13, 81541 Munich – self-service launderette

Long-distance travel

If you have any questions about rail travel with Deutsche Bahn (www.bahn.de), flights (www.munich-airport.de) or long-distance coaches (www.muenchen-zob.de), we will be glad to help.

Lost property

Lost or forgotten items are handed in to reception and kept there. If you are missing something, please ask our reception team.

Low Emission Zone

If you are arriving by car, please note that the hotel lies within Munich's Low Emission Zone (*Umweltzone*). Any vehicle entering the zone must display a green German emissions sticker; driving in without one may result in a fine. For more information, please visit www.umwelt-plakette.de/en.html or www.germanemissionssticker.com.

Luggage storage

You are welcome to use our free luggage storage. You will receive a numbered ticket for each item – simply hand it back when you collect your bags.

Luggage service

On request, we will take your luggage up to your room when you arrive and bring it down again when you leave. Please ask at reception (extension 95).

M

Main railway station (Hauptbahnhof)

The main railway station is around 2.5 km from the hotel. All suburban rail lines (S-Bahn) run from Marienplatz or Isartor, our two nearest stations, to the main railway station in about 5 minutes. The nearest Underground (U-Bahn) station is Fraunhoferstraße, a five-minute walk away; it is served by lines U1, U2, U7 and U8, all of which go to the main railway station (2 stops). If you would rather keep walking to a minimum, the easiest option is tram 16 (towards Romanplatz) from Reichenbachplatz, 75 metres from the hotel. A map of Munich's public transport network can be found in the appendix. Journey planner: https://efa.mvv-muenchen.de/index.html#trip@enquiry.

Massages

To book a massage, please contact reception (extension 95). The massage studio of our partner, Massage Team München, is usually open from 11am until midnight.

Medical assistance

Our front-desk team are trained in first aid and can help in an emergency. If you need assistance, please call reception (extension 95).

Ambulance	**112** – for medical emergencies, when someone is seriously ill or injured and their life is at risk. In Munich, paramedics arrive on average within seven minutes.
Nearest A&E	*Klinikum rechts der Isar – Notaufnahme*, Ismaninger Straße 22, 81675 Munich (for genuine, life-threatening emergencies)
Out-of-hours doctor	**116 117** – the German equivalent of NHS 111
Out-of-hours GP surgery	*KVB-Bereitschaftspraxis Elisenhof*, Prielmayerstraße 3, 80335 Munich – a walk-in centre for when you need urgent medical attention but it is not life-threatening
Out-of-hours chemist	Search www.aponet.de for nearby pharmacies and their opening hours – some stay open until 8am the next morning or later, even on bank holidays. Enter the postcode **80469** in the 'Notdienst' (emergency service) search field.

Meeting room

The hotel does not have a meeting room of its own. However, should you wish to hold a meeting, a fully equipped meeting room is available in the building opposite, subject to availability. Our team will be pleased to enquire about availability and terms for you.

Men's sauna

Swap the bustle of the city for the calm of the Deutsche Eiche spa. Whether you are looking to relax or to recharge, our sauna has something for you. Male hotel guests aged 18 and over can enjoy a discounted day pass with re-entry for an additional €18. Opening times are listed at www.deutsche-eiche.de/badehaus.

Minibar

Every room has a minibar. The drinks are complimentary and replenished daily.

Miscellaneous

If you have any other requests or questions not covered here, please do not hesitate to contact our 24-hour reception. We will be delighted to help (extension 95).

N · O

Newspapers

A selection of daily newspapers is available in the restaurant.

P · Q

Parking

The Deutsche Eiche has parking spaces for cars and motorbikes in a private car park just a few steps from the hotel (€20 per night; no valet parking). There is usually space for your bicycle right by the hotel, free of charge. To book a parking space, please contact our reception team.

Payment

We accept cash, debit cards (Girocard/Maestro) and the following credit cards: American Express, Diners Club, Mastercard, Visa and JCB. We are unable to accept cheques.

Petrol stations

Nearby petrol stations:

- *BK petrol station in the Isarparkhaus car park*, Baaderstraße 6, 80469 Munich
- *Agip*, Josephspitalstraße 12, 80331 Munich
- *Esso*, Hochstraße 5, 81669 Munich

Pets

We are delighted to welcome your four-legged friends to the Deutsche Eiche. Pets are welcome by prior arrangement only, and a supplement applies. To keep both pets and guests happy, we kindly ask owners to ask our reservations team about our pet policy before arrival.

Pharmacies

Pharmacies near the hotel:

- *Apotheke am Gärtnerplatz*, Corneliusstraße 16, 80469 Munich
- *Rumford Apotheke*, Reichenbachstraße 9, 80469 Munich
- **Out of hours:** Search www.aponet.de for nearby pharmacies and their opening hours – some stay open until 8am the next morning or later, even on bank holidays. Enter the postcode **80469** in the 'Notdienst' search field.

Photocopies

Your first copy is free of charge. If you would like to copy more than one page, please let reception know (extension 95); each additional copy is charged at €0.25.

Pillow menu (on request)

Pillow	Size
Orthopaedic memory-foam pillow	40 × 80 cm
Hypoallergenic microfibre pillow	80 × 80 cm
Feather pillow	80 × 80 cm

For extra pillows, please contact reception (extension 95).

Post office

The nearest post office counter is inside the *REWE* supermarket at Müllerstraße 3, 80469 Munich.

Power supply

Each room and bathroom has several sockets, using the German standard of 230 V / 50 Hz. Travel adaptors are available from reception (see 'Travel adaptors').

Prices

Our latest room rates can be found on our website: www.deutsche-eiche.com.

Printing service

Need to print tickets, boarding passes or documents? Just ask at reception – we will be happy to print them for you (extension 95).

Public transport

Our reception team will be happy to help with any questions about the Underground, suburban rail, buses and trams (extension 95). A map of Munich's public transport network can be found in the appendix; please also see 'Airport' and 'Main railway station'. Journey planner: https://efa.mvv-muenchen.de/index.html#trip@enquiry.

R

Reception

Our reception is open 24 hours a day. If you have any questions or requests, just let us know (extension 95).

Religious services

Services of various denominations are held nearby. Our reception team will be pleased to give you further details (extension 95).

Restaurant

Our traditional restaurant serves the very best of Bavarian and international cooking, along with a selection of cocktails, fine wines and champagnes – perfect before or after the theatre. Book a table: www.deutsche-eiche.de/en/restaurant/reservation.

Roof terrace

Unwind after a long day, relax in a laid-back atmosphere and soak up the sun while enjoying unrivalled panoramic views over Munich. Opening times are published at www.deutsche-eiche.de/en/roof-terrace/opening-hours.

Room extras

The following items and services are available on request: dressing gown, bathroom slippers, daily change of bed linen, shower cap, daily change of towels, extra pillows (see also 'Pillow menu'), nail file, shaving kit, cotton buds and dental kit. Please contact reception (extension 95).

Room service

Drinks can be brought to your room on request, 24 hours a day. Simply order at reception (extension 95).

S

Safe

Every room has a safe with a PIN code of your own choosing.

S-Bahn (suburban rail)

The nearest S-Bahn stations are Marienplatz and Isartor, each about 8 minutes on foot. All S-Bahn lines serve both stations. A map of Munich's public transport network can be found in the appendix; please also see 'Main railway station'. Journey planner: https://efa.mvv-muenchen.de/index.html#trip@enquiry.

Sewing kit

You will find a sewing kit in the wardrobe of your room; reception will also be happy to provide a needle and thread.

Shoe cleaning

An electric shoe-polishing machine is located in the basement, directly outside the toilets. You will also find a shoe-shine sponge in your room; more are available from reception (extension 95).

Slippers

You are welcome to borrow slippers from our sauna. Please contact reception (extension 95).

Smoking

Please note that the Deutsche Eiche is a non-smoking hotel. Smoking is permitted in designated areas only: on balconies, in the outdoor seating area and on the roof terrace.

Stamps

Stamps can be bought at reception.

Supermarket and toiletries

The nearest supermarket (EDEKA) is on Gärtnerplatz, and you will find Rossmann, a high-street shop for toiletries and household essentials, on Reichenbachplatz.

T

Taxi

The nearest taxi rank is at Reichenbachplatz, where taxis are almost always waiting. If you would like us to order a taxi to the hotel, our reception team will be delighted to do so (extension 95).

Telephone

You can make outside calls directly from your room. Simply dial the country code followed by the number (when using a country code, omit the leading '0' of the area code). Each call unit costs €0.25, in line with our Deutsche Telekom tariff.

To call you in your room from outside, callers should dial **+49 89 23 11 66** followed by your room number.

Calls between rooms are free of charge – just dial the room number.

	Extension	From outside
Reception	95	+49 89 23 11 66 0
Restaurant	61	+49 89 23 11 66 61

Theatre and concert tickets

We will do our very best to obtain opera and theatre tickets for you. Please contact reception (extension 95).

Towels

Extra towels are available from reception (extension 95).

Tram

The nearest tram stop is Reichenbachplatz, a two-minute walk from the hotel. Tram 16 runs from here to the main railway station. A map of Munich's public transport network can be found in the appendix; please also see 'Main railway station'. Journey planner: https://efa.mvv-muenchen.de/index.html#trip@enquiry.

Travel adaptors

If your plug does not fit the European standard, we have a range of adaptors you can borrow from reception. A deposit of €10 will be added to your bill and refunded when you return the adaptor.

Travel tips and sightseeing

We are happy to recommend things to see and do in and around Munich. Our reception team will be glad to help (extension 95).

TV

A list of the available TV channels can be found in the appendix.

U

Umbrellas

Umbrellas are available from reception. A deposit of €10 will be added to your room bill and refunded as soon as the umbrella is returned.

Underground (U-Bahn)

The nearest Underground station is Fraunhoferstraße, a five-minute walk away. Lines U1, U2, U7 and U8 stop here and continue to the main railway station; the U2 also runs directly to the Munich trade fair grounds (Messestadt). A map of Munich's public transport network can be found in the appendix; please also see 'Main railway station'. Journey planner: https://efa.mvv-muenchen.de/index.html#trip@enquiry.

V

Vouchers

Treat your friends and family to something special! Gift vouchers for our hotel, restaurant and sauna are available from reception.

W – Z

Wake-up call

If you would like a wake-up call, please let reception know (extension 95).

Website

Our website, www.deutsche-eiche.com, has everything you need to know about our hotel, restaurant, rooftop bar and sauna – including a 360° virtual tour of the building.

Window shutters

The switch for your roller shutters is labelled ‘Rollladen/Jalousie’.

And finally …

Please let us know if there is anything else we can do for you. We look forward to making your stay at the Deutsche Eiche a truly enjoyable and personal experience.

• • •

APPENDIX

- TV channels
- Local area map
- Underground and rail map
- Tram map
- International dialling codes

TV channels (selection)

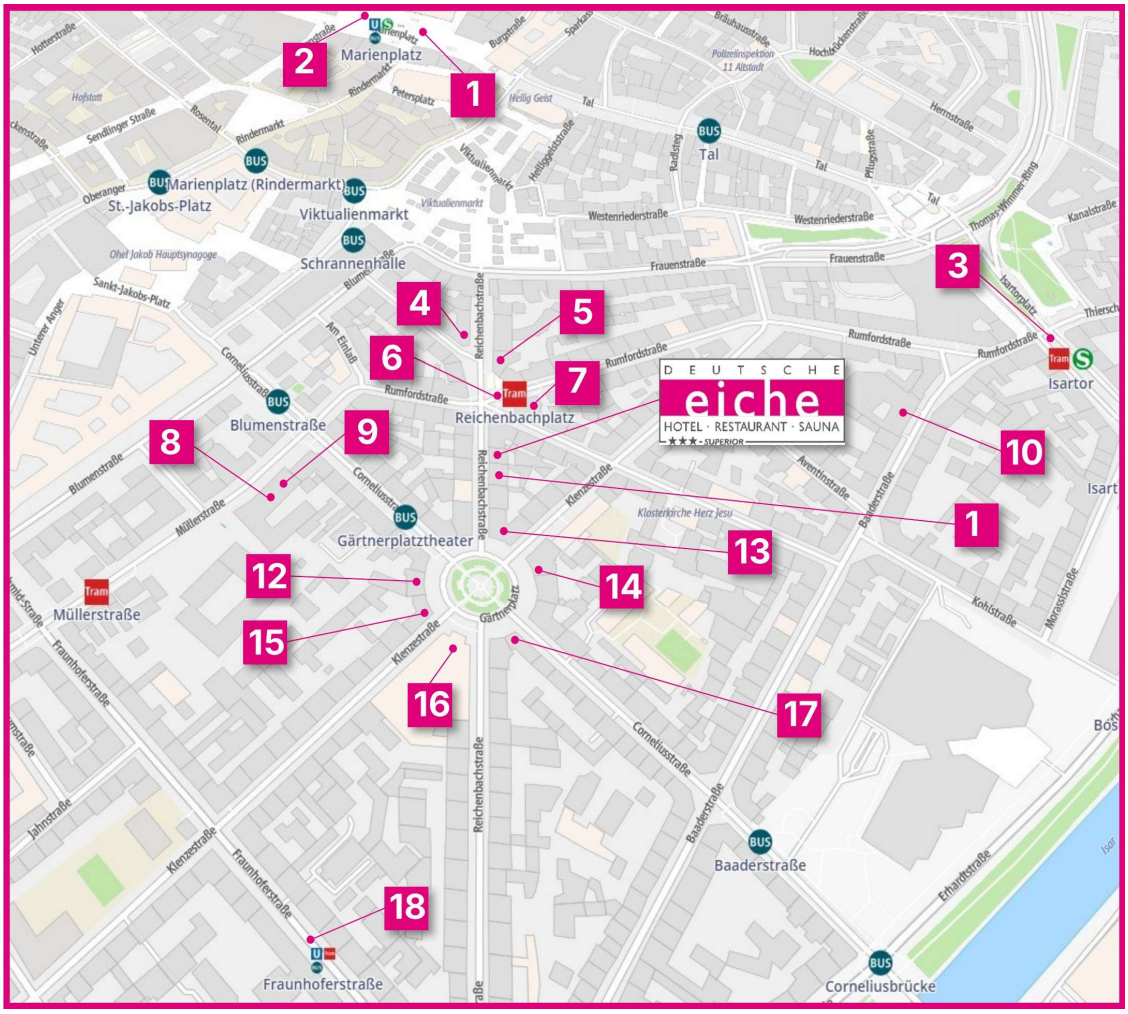
No.	Channel	No.	Channel
1	Das Erste HD	20	CNN International
2	ZDF HD	21	BBC World News
3	SAT.1	22	CNBC Europe
4	RTL Television	23	Bloomberg Europe
5	RTL 2	24	DW in English
6	Super RTL	25	France 24 in English
7	ProSieben	26	Ronahi TV
8	VOX	27	CGTN
9	WELT	29	STERK TV
10	n-tv	30	France 24 en français
11	tagesschau24	31	CGTN
12	Euronews in French	34	Rai 1
13	BR Süd HD	35	Rai News
15	3sat HD	36	Rai 3
16	arte HD	37	Rossiya 24
17	phoenix HD	38	TVRus Europe
18	Eurosport (German)	39	Al Jazeera in Arabic
19	SPORT1	41	France 24 in Arabic

More than 200 further channels are available on your TV.

5. Press **GUIDE** to open the digital programme guide.
6. Use ↑ and ↓ to select the programme you would like to watch.

Press **GUIDE** again to close the programme guide.

LOCAL AREA MAP

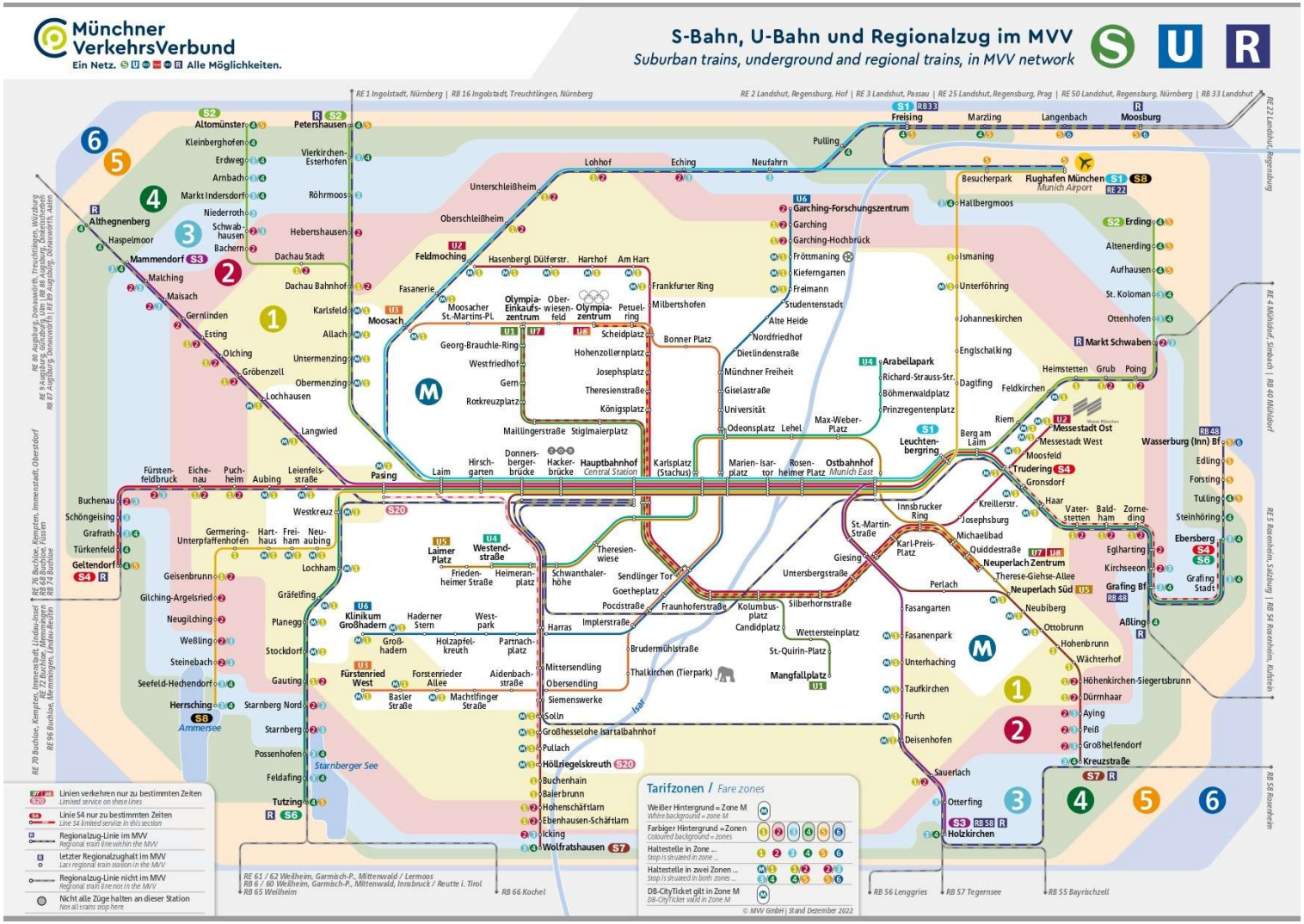


© muenchen.de / Styling: Stadtwerke München GmbH, https://app.muenchen.de/stadtplan/ · Raw data: © OpenStreetMap contributors

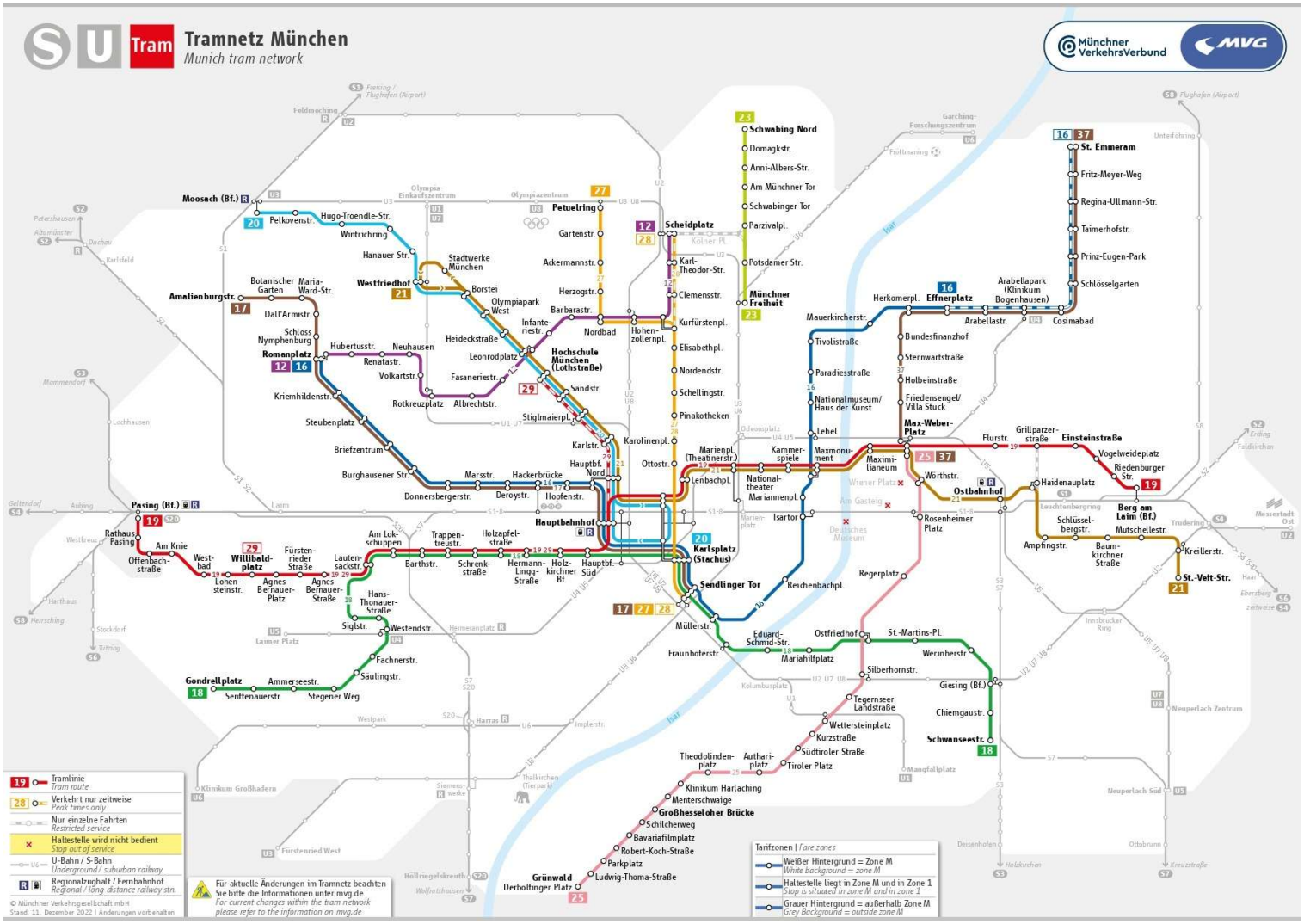
KEY

1	Marienplatz station	**10**	BK petrol station (Isarparkhaus)
2	Bahlmann florist	**11**	Ferry's hairdresser
3	Isartor station	**12**	Sparkasse cash machine
4	Santander Bank	**13**	EDEKA supermarket
5	Rumford pharmacy	**14**	Ace & Tate opticians
6	Reichenbachplatz tram stop	**15**	Penny supermarket
7	Rossmann (toiletries)	**16**	Gärtnerplatz Theatre
8	REWE supermarket	**17**	Gärtnerplatz pharmacy
9	Post office	**18**	Fraunhoferstraße Underground station

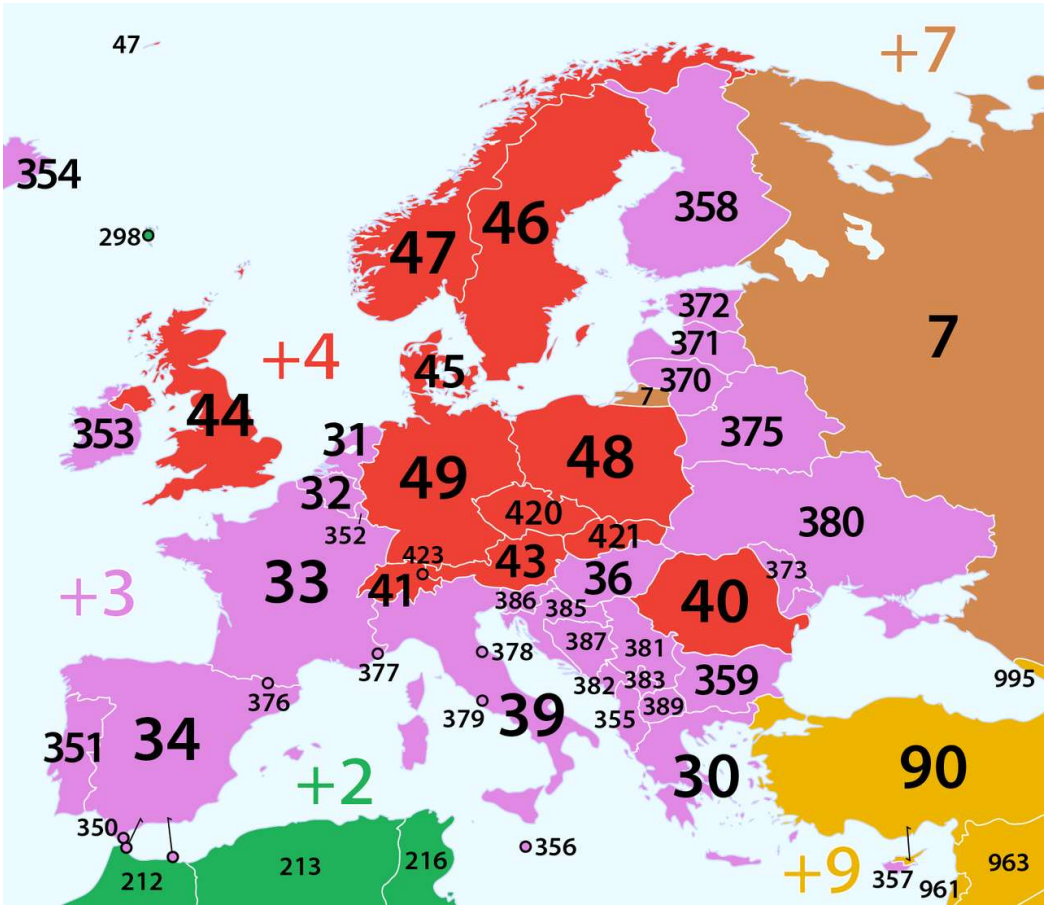
UNDERGROUND AND RAIL MAP

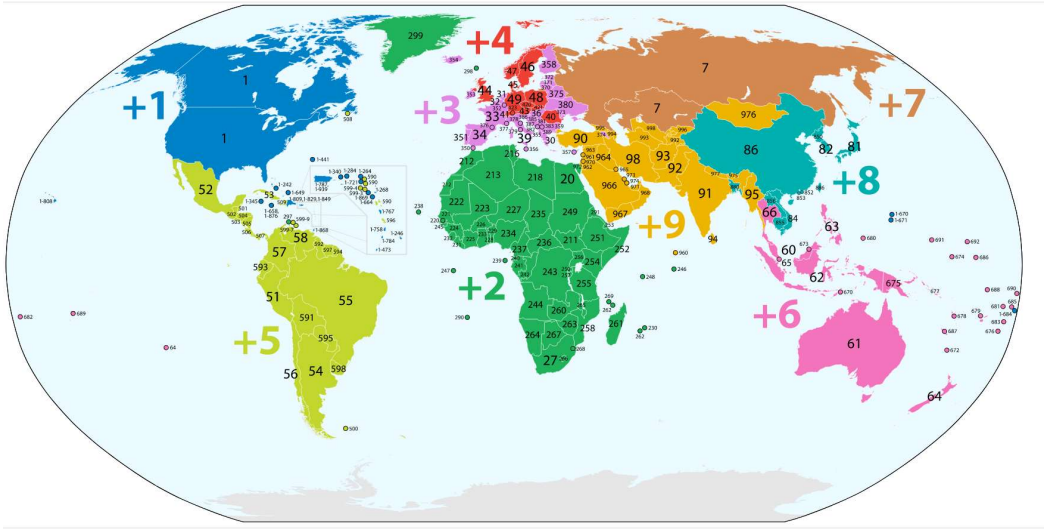


TRAM MAP


S U Tram
Tramnetz München
Munich tram network
Münchner VerkehrsVerbund
MVG
Moosach (Bf.)
Petuelring
Scheidplatz
Schwabing Nord
Domagkstr.
Anni-Albers-Str.
Am Münchner Tor
Schwabinger Tor
Parzivalpl.
Potsdamer Str.
Münchner Freiheit
Clemensstr.
Kurfürstenpl.
Elisabethpl.
Nordendstr.
Schellingstr.
Pinakotheken
Hohenzollernpl.
Nordbad
Barbarastr.
Herzogstr.
Ackermannstr.
Gartenstr.
Karl-Theodor-Str.
Kölner Pl.
Pelkovenstr.
Hugo-Troendle-Str.
Wintrichring
Hanauer Str.
Stadtwerke München
Borstei
Olympiapark West
Infanteriestr.
Heideckstraße
Leonrodplatz
Fasanerieстr.
Albrechtstr.
Rotkreuzplatz
Volkartstr.
Neuhausen
Hubertusstr.
Renatastr.
Romanplatz
Westfriedhof
Botanischer Garten
Maria-Ward-Str.
Amalienburgstr.
Dall'Armistr.
Schloss Nymphenburg
Hochschule München (Lothstraße)
Sandstr.
Stiglmaierpl.
Steubenplatz
Kriemhildenstr.
Briefzentrum
Burghausener Str.
Donnersbergerstr.
Deroystr.
Marsstr.
Hackerbrücke
Hauptbf. Nord
Hopfenstr.
Karlstr.
Karolinenpl.
Ottostr.
Marienpl. (Theatinerstr.)
Lenbachpl.
Kammerspiele
National-theater
Mariannenpl.
Maximonument
Maximilianeum
Lehel
Nationalmuseum/ Haus der Kunst
Tivolistraße
Paradiesstraße
Mauerkircherstr.
Herkomerpl.
Effnerplatz
Arabellastr.
Arabellapark (Klinikum Bogenhausen)
Cosimabad
St. Emmeram
Fritz-Meyer-Weg
Regina-Ullmann-Str.
Taimerhofstr.
Prinz-Eugen-Park
Schlösselgarten
Bundesfinanzhof
Sternwartstraße
Holbeinstraße
Friedensengel/ Villa Stuck
Max-Weber-Platz
Wörthstr.
Ostbahnhof
Rosenheimer Platz
Isartor
Reichenbachpl.
Regerplatz
Sendlinger Tor
Karlsplatz (Stachus)
Hauptbahnhof
Trappentreustr.
Holzapfelstraße
Schrenkstraße
Hermann-Lingg-Straße
Holzkirchner Bf.
Hauptbf. Süd
Barthstr.
Am Lokschuppen
Lautensackstr.
Agnes-Bernauer-Straße
Agnes-Bernauer-Platz
Fürstenrieder Straße
Willibaldplatz
Westbad
Offenbachstraße
Am Knie
Rathaus Pasing
Pasing (Bf.)
Lohensteinstr.
Hans-Thonauer-Straße
Siglstr.
Westendstr.
Fachnerstr.
Säulingstr.
Ammerseestr.
Senftenauerstr.
Gondrellplatz
Stegener Weg
Müllerstr.
Fraunhoferstr.
Eduard-Schmid-Str.
Ostfriedhof
St.-Martins-Pl.
Mariahilfplatz
Werinherstr.
Silberhornstr.
Giesing (Bf.)
Tegernseer Landstraße
Chiemgaustr.
Schwanseestr.
Wettersteinplatz
Kurzstraße
Südtiroler Straße
Tiroler Platz
Authari-platz
Theodolinden-platz
Klinikum Harlaching
Menterschwaige
Großhesseloher Brücke
Schiltcherweg
Bavariafilmplatz
Robert-Koch-Straße
Parkplatz
Ludwig-Thoma-Straße
Grünwald
Derbolfinger Platz
Einsteinstraße
Grillparzerstraße
Flurstr.
Vogelweideplatz
Riedenburger Str.
Haidenauplatz
Berg am Laim (Bf.)
Schlüsselbergstr.
Mutschellestr.
Baumkirchner Straße
Ampfingstr.
Kreillerstr.
St.-Veit-Str.
Leuchtenbergring
Trudering
Messestadt Ost
Neuperlach Zentrum
Neuperlach Süd
Ottobrunn
Deisenhofen
Tramlinie
Tram route
Verkehrt nur zeitweise
Peak times only
Nur einzelne Fahrten
Restricted service
Haltestelle wird nicht bedient
Stop out of service
U-Bahn / S-Bahn
Underground / suburban railway
Regionalzughalt / Fernbahnhof
Regional / long-distance railway stn.
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Stand: 11. Dezember 2022 | Änderungen vorbehalten
Für aktuelle Änderungen im Tramnetz beachten Sie bitte die Informationen unter mvg.de
For current changes within the tram network please refer to the information on mvg.de
Tarifzonen | Fare zones
Weißer Hintergrund = Zone M
White background = zone M
Haltestelle liegt in Zone M und in Zone 1
Stop is situated in zone M and in zone 1
Grauer Hintergrund = außerhalb Zone M
Grey Background = outside zone M

INTERNATIONAL DIALLING CODES





Maps: Wikipedia (CC)