

Welcome to the Deutsche Eiche

To make your stay as pleasant as possible, we have put together some information for you.

ABOUT US

Did you know that ...

- we are a unique, family-owned business? Situated on six different connected plots of land, we run a traditional Bavarian restaurant, a stylish independent hotel, Munich's most attractive rooftop bar with unrivaled views of the old city and the Alps, and one of the largest bathhouses in the world.
- we have been a core feature and one of the largest establishments of the Gärtnerplatz quarter for more than 150 years? We are situated in the very heart of Munich, halfway between Marienplatz and the Isar River.
- we have hundreds of thousands of guests staying with us every year? Our legendary parties and unforgettable street festivals have made us a focal point of Munich's entertainment scene.
- many cultural giants have stayed with us over the years, such as John Cranko, Rainer Werner Fassbinder, Donna Summer, and Freddie Mercury? And to this day, we are honored to welcome many celebrities to our establishment.
- we are a diverse, international team, consisting of people from more than 20 countries, and between us, we speak more than 30 different languages? Naturally, diversity is at the top of our list.
- we promote equality and equal opportunities for all our employees? We are against discrimination of any kind and are particularly proud to be part of the German AIDS initiative: #positivework.
- we offer our employees an informal work environment with very little hierarchy? We are committed to offering them competitive salaries and perks, with paid overtime and a wide range of exciting responsibilities.
- as a company, we support many charities, events, and social clubs? We organize fundraisers to send a clear message against hatred and division in our society.
- we have received awards for our green policies? The heat generated from our refrigerated warehouses is recovered in our hot water boilers, while used shower water is purified and reused to flush our toilets. We were already avoiding the use of plastics wherever possible, even before the enforcement of the EU regulations on single-use plastics.
- we place great importance on our level of personalized service? In contrast to hotel chains, we aim to give each of our guests the best of our attention and care at all times.

It is our enthusiasm, creativity, and passion that creates an unforgettable stay for each of our guests.

HISTORY OF THE DEUTSCHE EICHE

The Deutsche Eiche (“The German Oak”) was built in 1864. That same year, the 18-year-old King Ludwig II ascended the throne of the Kingdom of Bavaria.

Starting around 1800, the second town wall was torn down and Munich was extended to the north (remains of the fortifications can still be seen at Isartor, Karlstor, and Sendlinger Tor). The area around the current Gärtnerplatz was also proposed for city expansion due to its proximity to Viktualienmarkt, the City Hall, and the major churches. However, frequent flooding of the Isar River delayed construction in the district until 1860, when the riverbanks were fortified and most of the streams running through the city were built over to ensure flood protection. For the first time in the city’s history, apartments were constructed in rows and had shared side walls resulting in a very dense urban landscape. This can be felt especially in the summer when the buildings store a great amount of heat and a large discrepancy in temperature can be measured with respect to the areas surrounding the district. The names for the streets here had already been chosen by King Ludwig I during the initial planning in 1830, and he chose these names with the intention of honoring the architects Gärtner and Klenze, the court painter Cornelius and the engineer Georg von Reichenbach.

After Bavaria had become a kingdom in 1806 thanks to the support of Napoleon, the newly anointed king promulgated a constitution that was heavily influenced by the Enlightenment and therefore did not include any passages criminalizing homosexuality. Between 1870 and 1871, Bavaria lost its sovereignty and became part of the German Empire. This brought changes to the state’s legal stance on male homosexuality: the fact that the entire German Empire adopted the Prussian Criminal Code, with its infamous Section 175, meant that homosexuality became a criminal offense in Bavaria as well. How ironic that this should happen during the reign of Ludwig II, since he was gay himself! During the last years of his life, Ludwig II surrounded himself with husky, handsome soldiers from his light cavalry, referred to by the French name “*Chevaux-légers*”. According to one theory, the German word “*schwul*” (gay) stems from this military expression. Bavarians tended to pronounce the words in their own, heavily accented version of the French: “*Der Ludwig und seine Schwulischen!*” (“*Ludwig and his light cavalry*”).

The war against France that led to the unification of Germany had been fought against the wishes of King Ludwig II, who was a pacifist and a great admirer of France. The victory of the German armies and the subsequent proclamation of the Empire brought a surge of national pride, and “German Oaks” were established all over Germany. Many existing public houses were also renamed “Oak” since oak trees were an old Germanic symbol of strength and endurance. Only a few years ago, there were still five “German Oaks” in Munich. Today, luckily for us, there is only one left besides our own, and it is located on the outskirts of the city.

The Deutsche Eiche—A House of Many Colors

The Deutsche Eiche has always had a diverse clientele. Traders from the Great Market Hall, butchers from the slaughterhouse to the south, prostitutes working for a madam called Napoleon, and several artists were all part of the “Eiche crowd”. From 1921 to 1923, it was also said to be a favorite haunt of Adolf Hitler, reputedly a great fan of the male dancers of the nearby Gärtnerplatz Theater, who would also meet up here. There is much evidence that Hitler himself may have been a closeted homosexual and that he made Paragraph 175 even more stringent only to silence the repeatedly arising gossip about his sexual orientation. As early as 1934, many gay men were incriminated and ended up in prison or in concentration camps, where they had to wear a pink triangle.

Origins of the Hotel

The building’s history as a hotel began in 1928, when the first two rooms (of our current thirty-six) were booked by overnight guests. By the end of the war, the hotel already had twenty-five rooms, albeit with an extremely low level of comfort, and the quality remained low until the early 90s. When the new owners bought the property, almost no one wanted to book a room—even during Oktoberfest—as nobody wanted to share a bathroom with other guests on the same floor. Today, the Deutsche Eiche is a stylish independent hotel that fulfills many of the criteria of both the four-star and five-star categories. However, to achieve this higher standard, we would have to build more large rooms and suites. As a “three-star superior” hotel, we were the first hotel in Munich to win the German reality show *Mein himmlisches Hotel* (“*My Heavenly Hotel*”).

A Meeting Place for Artists

After WWII, more and more artists, set designers, and a truly diverse clientele would gather at the quaint tavern. An article in the *Süddeutsche Zeitung* even stated that the Deutsche Eiche was popular with homosexuals. This angered the landlady at the time, Ella Reichenbach: “*Bollocks! In this house, 90 percent of my guests are artists and 10 percent are men who have been disappointed by women!*” This was in some way true, but besides the landladies themselves, women have always been part of the Eiche and felt at home here. Many will remember names such as Margot Werner, Elisabeth Volkmann, Barbara Valentin, and Donna Summer, to name but a few.

After the war, it was Ernst Craemer, a world-renowned choreographer, who established the tradition of carnival at the Eiche. Landladies Ella and Tony would play the protagonists of the parodies that were staged here. Today, the festive tradition continues with large parties at the end of January and for Mardi Gras. On these occasions, our boys put on their dance shows—in drag, of course. In the 60s, John Cranko, the world-famous ballet choreographer, would also celebrate his successes at the Eiche, together with his team from the National Theater. From 1974 onwards, the Deutsche Eiche became the second home of world-renowned film director Rainer Werner Fassbinder, who always celebrated the completion of his movies here. The Deutsche Eiche was even used as a movie location for some of them, such as *Satansbraten* (“Satan’s Brew”) and *Lola*. In order to live as close to his regular haunt as he could, Fassbinder moved into an apartment across the street (Reichenbachstrasse 12) with his lover Armin, who was a waiter at the Eiche. *Deutschland im Herbst* (“Germany in Fall”), a movie about the terrorist attacks of the Red Army Faction, was shot in that apartment. It now houses the administrative offices of the Deutsche Eiche.

Freddie Mercury, the lead singer of Queen, also lived in Munich in the 80s and liked to spend time at the Deutsche Eiche. Unfortunately, the great star then became a symbol of the new, fast-spreading disease AIDS and died in 1991. During this period, Dr. Peter Gauweiler, head administrative officer for the city council, provoked much uproar with a list of restrictive measures aimed at destroying all establishments that were part of the LGBT scene. Nowadays, he would probably admit that these measures were a mistake on his part. He has even explicitly praised our initiative to rebuild the Ludwig II monument.

The New Era

AIDS caused great alarm within the gay community, and many would no longer go out for fear of discrimination. The Löwenbräu brewery, owner of the Deutsche Eiche, reacted by deciding to convert the building into offices. However, this decision was met with strong resistance, so, in the end, Löwenbräu decided to simply rid itself of the building. In December 1993, Dietmar Holzapfel and Sepp Sattler became the owners of the property. Since then, not a year has gone by without some form of renovation, expansion, or redecorating.

Today, the Deutsche Eiche is considered to be the gem of the street. Just like society itself, the clientele of the Eiche has also changed. Nowadays, all kinds of guests visit the location: gays, lesbians, bisexuals, transgender people, and heterosexuals—all of whom revel in the interesting mix of people! This has included such famous guests as Nobel laureate Günter Grass, fashion icon Jean Paul Gaultier, bestselling author Frank Schätzing and his wife, Ulli Lommel—the ‘James Dean’ of the Fassbinder era, actor Ralf Morgenstern, comedian Thomas Hermanns, Hollywood actress Nastassja Kinski, and German-British pop singer Ireen Sheer, to name but a few.

The Bathhouse

The bathhouse at the Deutsche Eiche was opened in 1995 in two of the courtyard buildings, targeting a male-only clientele. The bathhouse was highly popular from the very beginning. Luckily, the owners were able to acquire additional properties in the courtyard so that the expanded sauna now occupies an area spread over five buildings and four floors. There are plans to extend it further still. The steam bath with its five separate halls, the two Finnish saunas, and the large Jacuzzi are just as attractive as the extensive cruising areas and the sauna restaurant. Approximately 10,000 male guests visit the bathhouse every month from all over the world to relax, but also to meet other men.

The Roof Terrace

In Munich, it can be difficult to receive construction permits for projects that differ somewhat from the norm. It took years of bureaucratic struggle and an enormous construction effort until one of the most beautiful roof terraces in Munich could be opened on the top floor of our hotel. The authority responsible for the preservation of historical buildings claimed that the roof terrace could potentially seriously disrupt the architectural unity of the Gärtnerplatz district. Fortunately, the authority responsible for construction permits did not agree, and thanks to their decision, both Munich residents and tourists alike can now enjoy a wonderful view over our beautiful city. Various travel agencies and other organizations end their city tours with a visit to our roof terrace on an almost daily basis.

Summary

The Deutsche Eiche is a unique combination of a cozy restaurant serving Bavarian and international cuisine, a stylish independent hotel, an attractive rooftop bar, and one of Europe's largest bathhouses—and is therefore a real ONE OF A KIND!

Welcome to the Deutsche Eiche!

We wish you an enjoyable stay at our hotel!



Sepp Sattler & Dietmar Holzapfel with the son, Roger Holzapfel-Barta

WHAT TO DO IN CASE OF A FIRE ALARM

Dear Guest,

We have taken precautionary measures to prevent the occurrence of a fire. Nevertheless, please observe the following rules:

- Upon your arrival, please locate the nearest fire extinguishers, observe the emergency exit routes, and note the location of the fire alarm switches.
- In case of fire, you will be alerted. Most importantly, remain calm. Use the available exits and follow the instructions of the hotel staff, the fire department, and the police. Close your door, but do not lock it.
- If you should discover a fire, please raise the alarm and alert staff. If possible, take action to extinguish the fire, but do not risk your personal safety.
- If all exits are blocked by smoke or fire, do not leave your room. Close the door and stuff wet towels under all doors to prevent smoke from entering your room. Call for help.
- Do not use the elevator!

Important:

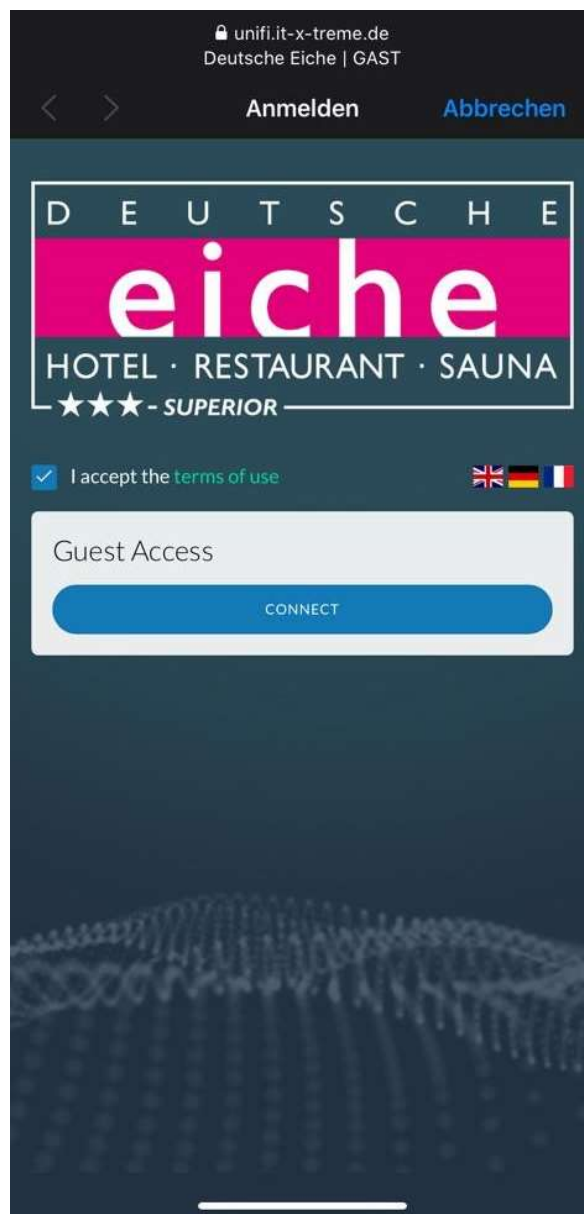
Many fires are caused by smoking in bed, so please be careful.

QUICK GUIDE

Free & Easy Access to the Internet

We offer Wi-Fi free of charge.

To get Wi-Fi access, please choose the network “**Deutsche Eiche | GAST**”, accept the *Terms of Use* in the pop-up menu and click on “Connect”.



A TO Z GUEST DIRECTORY

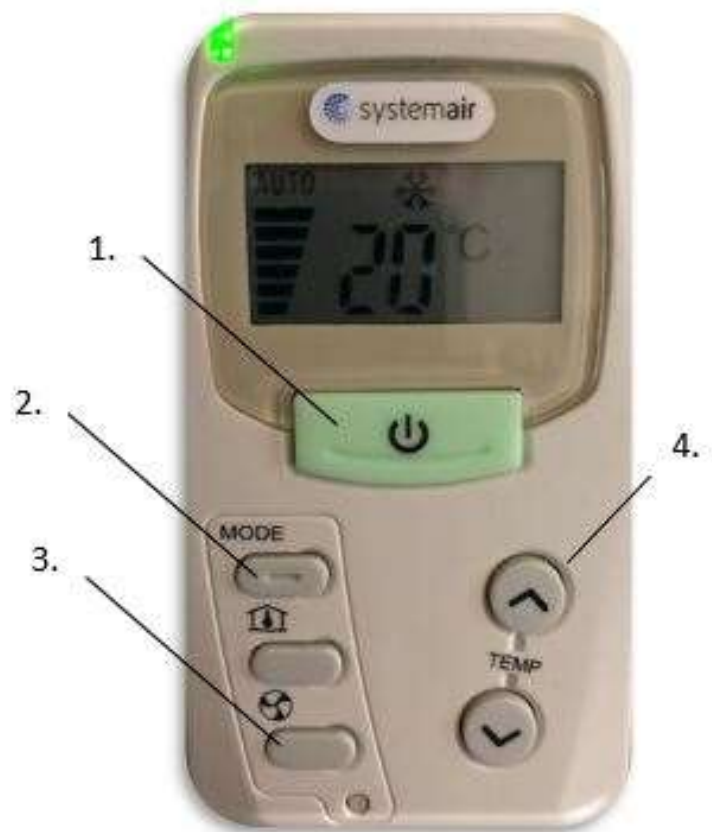
Aa

Air conditioning

All our rooms are air-conditioned. You will find the control panel on the wall.

Quick instructions for use (guest rooms 11-56):

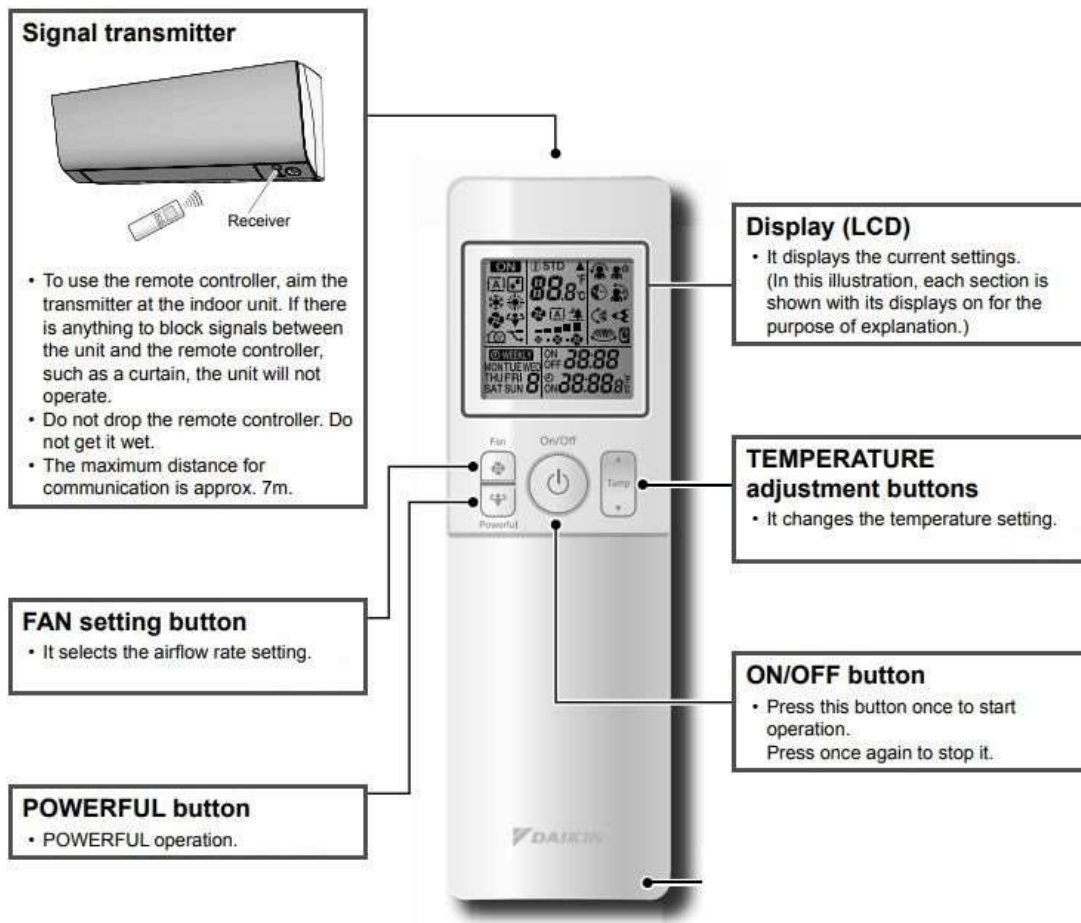
1. **ON/OFF button** (large button in the middle)
2. **MODE** (1st button on the left)
 Press this button to switch between fan-only mode (fan symbol) and cooling mode (snowflake symbol)
3. **VENTILATOR** (3rd button on the left)
 Set the fan speed with this button
4. **TEMPERATURE**
 (2 arrow-shaped buttons on the right side)
 Raise or lower the desired room temperature with these buttons



When the LED light on the top left of the display is green, the air conditioning is on and running according to the set mode.

Please note that the cooling function is only available during warm weather and that it may take some time before the desired room temperature is reached.

If you are staying in guest rooms **67** or **68**, please refer to the following instructions:



Please note that the cooling function is only available during warm weather and that it may take some time before the desired room temperature is reached.

Airport

The hotel is located roughly 24 miles from the airport, which is north-east of Munich.

- **Bus:** There are direct bus services from the central station (*Hauptbahnhof*) to the airport at 15-minute intervals. For tickets and schedules, please visit www.airportbus-muenchen.de/en.
- **Mass transit:** Travel time with suburban trains (S-Bahn) is approximately 45 minutes on the train itself and 60 minutes altogether (including the walk from to the hotel and the wait for the train). Line S1 (back unit of the train) and Line S8 go directly to the Airport and run approximately every 20 minutes for most of the day. The nearest stations are *Marienplatz* and *Isartor*. You can find the schedule for the suburban services S1 and S8 online: www.mvv-muenchen.de/en/index.html.
- **Shuttle service:** Our chauffeur services start at €90, depending on the number of passengers and the vehicle category, and can be arranged by our reservations team up to 24 hours prior to your arrival. Prices include 30 minutes waiting time for your arrival. Additional costs may be incurred in the case of further delays. To arrange your transfer, please consult our reception staff.
- **Taxicab:** A cab ride to the Airport costs between €80-€90. We will be glad to order a cab for you. Travel time with a cab is also around 30-45 minutes. Please contact the reception (extension 95).

Allergies

Please inform us if you have allergies that may affect your stay. We will do our utmost to accommodate your needs and make your stay at our hotel as pleasant as possible (extension 95).

Arrival/Departure

- **How to find us:** For a location map and detailed directions to the hotel by car, bus or train, please visit www.deutsche-eiche.de/en/service/directions.
- **Travel information:** If you arrive by car, please note that our hotel is situated in a “green zone”, which means that you are legally required to have a green German emissions sticker on your car. Fines are possible when driving in the city zone without this approved sticker. For more information, please visit www.umwelt-plakette.de/en.html or www.germanemissionssticker.com.
- **Parking:** The Deutsche Eiche has parking lots for cars and motorbikes at an exclusive parking garage in the immediate vicinity of the main hotel building (€18 for overnight parking; a valet parking service is not available). There is usually a free space for your bicycle directly at the hotel (free of charge). Should you wish to book a parking lot during your stay, please contact our reservations team.
- **Chauffeur-driven airport service:** Begin your trip to Munich with a private chauffeur to drive you to the Deutsche Eiche in style. Our chauffeur services start at €90, depending on the number of passengers and the vehicle category, and can be arranged by our reservations team up to 24 hours prior to your arrival. Prices include 30 minutes waiting time for your arrival. Additional costs may be incurred in the case of further delays. We therefore recommend booking a time slot for this service 30 minutes after the scheduled time of arrival.
- **Directions from the airport:** Getting from Munich Airport to the Deutsche Eiche involves merely hopping on the Lufthansa Express Bus and traveling to the central station (*Hauptbahnhof*). Once at the station, we recommend boarding a streetcar number 16 to *Reichenbachplatz* (250 feet from the Hotel). Alternatively, if you are planning to take the subway, you can simply board the S8 line at the Airport and journey straight through to the *Isartor* station. We are just a few streets away from the station, or one stop by streetcar. For an interactive trip planner, please visit: <https://efa.mvv-muenchen.de/index.html#trip@enquiry>.

Bb

Banks

The following banks are in the immediate vicinity of our hotel:

- *Stadtsparkasse München* on *Gärtnerplatz* (ATM only, no live service):
- *Santander Bank*, *Utzschneiderstrasse 7* (off *Reichenbachstrasse*)

Bathroom accessories/additional cleaning services

The following articles and services are available on request (subject to availability): bathrobe, slippers, daily change of linen, shower cap, fresh towels, additional pillows (see also “Pillow varieties”), nail file, shaving kit, cotton swabs, toothbrush set. Please contact the reception (extension 95).

Bedclothes

You can find an additional woolen blanket in the closet of your room. All our rooms have hypoallergenic duvets. Should you wish to have a down duvet, the front-desk staff will be delighted to get one brought to your room. Please contact the reception (extension 95).

Beds

Standard bed	(35" x 79")	in Single Rooms
Queen-size bed	(63" x 79")	in Single Superior Rooms
Comfort double bed with 2 mattresses	(71" x 79")	in Double Rooms
Comfort double bed with 2 mattresses	(71" x 79")	in Double Rooms with a Sofa Bed
Luxury double bed with 2 mattresses	(71" x 79")	in the Junior Suite
Luxury double bed with 2 mattresses	(71" x 79")	in the Apartment

Blankets

Please inform the reception if you need additional blankets (extension 95).

Boarding passes

The reception staff will be delighted to check you in for your flight and print your boarding pass for you.

Breakfast

Whether you are an early bird or a late riser, our hotel breakfast is a perfect kick-start for your day. Enjoy a selection of cold cuts and cheeses, scrambled eggs, fruits & yogurt, a range of bakery items and pastries, including butter and jams, and a choice of a hot drink and a glass of fruit juice (vegetarian alternatives are also available and the choice of products may vary). Breakfast is served in our restaurant from 7 a.m. until 2 p.m. at a price of €15 per person, per day, unless the room rate already includes breakfast. Modifications and additional items will be charged as extras.

Cc

Central bus station (*Zentraler Omnibusbahnhof; ZOB*)

The distance between the hotel and the bus station is approximately 2 miles. All suburban trains (S-Bahn) travel from *Marienplatz* or *Isartor* (the two closest S-Bahn stops) to the central bus station at *Hackerbrücke* station. Travel time to the station by S-Bahn is about 7 minutes. If you wish to minimize your walking distance, the best way to reach the central bus station is by boarding streetcar line 16 (bound for *Romanplatz*) directly at the streetcar stop at *Reichenbachplatz*, located 250 feet away from the hotel. For the central bus station, you need to alight at the *Hackerbrücke* stop. For an interactive trip planner, please visit <https://efa.mvv-muenchen.de/index.html#trip@enquiry>.

Central station (*Hauptbahnhof*)

The distance between the hotel and the central station (*Hauptbahnhof*) is approximately 1.5 miles. All suburban train lines (S-Bahn) operate from *Marienplatz* or *Isartor* (the two closest S-Bahn stops) to the central station. Travel time to the station by S-Bahn is about 5 minutes. The nearest subway (U-Bahn) station is *Fraunhoferstrasse*, a five-minute walk from the hotel. This station is served by lines U1, U2, U7, and U8, all of which will get you to the central station (2 stops). If you wish to minimize your walking distance, the best way to reach the central station is by taking streetcar line 16 bound for *Romanplatz* directly from the streetcar stop at *Reichenbachplatz* (250 feet from the hotel). You can find a mass transit overview in the annex to this directory. For an interactive trip planner, please visit: <https://efa.mvv-muenchen.de/index.html#trip@enquiry>

Check-in

Your room will be available from 3 p.m. (CET) on the day of arrival. If arrival times are any earlier, we will do our utmost to accommodate. However, please appreciate that during busy periods, access to rooms before 3 p.m. cannot be guaranteed. Guaranteed early check-in can be arranged by booking the night prior to your early arrival. If the room is not ready, you are welcome to use our free luggage storage service.

Checkout

Our checkout time is 11 a.m. on the day of departure. Late checkouts are subject to availability and may incur a surcharge. Our reservations team would be pleased to assist you with this or answer any questions you may have regarding your arrival and departure. Please contact the reception (extension 95).

Cigarettes

A cigarette vending machine is located in our basement and one also in the sauna. Neither of the two cigarette vending machines accept banknotes. Should you need coins, please ask for assistance at the reception.

Coffee and breakfast service before 7 a.m.

Should you wish to leave our hotel before breakfast service starts (7 a.m.), we will gladly prepare a take-out breakfast for you. Please let the reception know at least one day in advance before your departure.

Copying service

One copy is free of charge. Should you wish to copy more than one page, please let the reception know (extension 95). We will charge €0.25 per page.

Cosmetics

The neighboring cosmetics studio “Scherf” at Buttermelcherstrasse 4, 80469 Munich offers various treatments. The reception staff can help you arrange an appointment (extension 95).

Credit cards

We accept:



Cribs

Cribs are available for a fee. Please contact the reception by dialing extension 95.

Dd

Dialing codes for calls abroad

You can find a map of international calling codes in this guest directory.

Drugstore/Grocery store

The closest drugstore (Rossmann) can be found at *Reichenbachplatz* and a grocery store (EDEKA) at *Gärtnerplatz*.

Ee

Email address

Our email addresses are:

- info@deutsche-eiche.de
- info@deutsche-eiche.com

Feel free to send emails to the above addresses, if needed.

Emergencies

In the event of an emergency, please do not hesitate to call emergency services:

- Police: **110**
- Fire Department & Emergency Ambulance: **112**

Events, parties

We are happy to organize weddings, company events, family celebrations, birthdays, or parties for other occasions. Please contact our restaurant staff for more information.

Ff

Fax

You may send one fax message from our reception free of charge. Should you wish to send more than one page, please consult our reception team about the cost (extension 95).

Fire alarm

In the event that you hear the fire alarm, please inform the reception as soon as possible (extension 95). The location of the fire alarm switches and the emergency exit routes are shown in each room. The fire extinguishers are located in the hallways at the indicated locations. If possible, please close the windows and the doors before you leave the room and proceed quickly to the area in front of the main hotel entrance. Do not take any baggage with you. You can find further information on what to do in case of a fire in the introductory part of this guest directory.

Fitness/Gym

The closest gym is “PRIME TIME fitness” Viktualienmarkt (Frauenstrasse 12, 80469 Munich).

Flowers

Do you need a beautiful bouquet, flowers or a flower arrangement as a gift? We would like to recommend the flower shop “Bahlmann” in the Munich City Hall. You will find the shop at the following address: Marienplatz 8, 80331 Munich (entrance via Weinstraße). Of course they also do deliveries to our Hotel if you wish so: <https://www.blumenbinderei-bahlmann.de/>.

Gg

Gas stations

Nearby gas stations:

- Isarparkhaus, Baaderstrasse 6, 80469 Munich
- Agip, Josephspitalstrasse 12, 80331 Munich
- Esso, Hochstrasse 5, 81669 Munich

Green zone in Munich

If you arrive by car, please note that our hotel is situated in a so-called “green zone” which means that you are legally required to have a green German emissions sticker on your car. Fines are possible when driving in the city zone without this approved sticker. For more information, please visit www.umwelt-plakette.de/en.html or www.germanemissionssticker.com.

Grocery store/Drugstore

The closest grocery store (EDEKA) can be found at Gärtnerplatz and a drugstore (Rossmann) at Reichenbachplatz.

Guest invoices

Your restaurant and sauna checks can be booked directly to your room and paid at checkout. A disbursement form needs to be signed before you leave the restaurant and/or the sauna.

Hh

Hairdresser

We will be pleased to schedule an appointment for you at a hairdresser nearby. The closest salon is “Ferry’s” at Reichenbachstrasse 15, 80469 Munich.

Heating

You will find a dial switch next to your room door or the desk and in the bathroom as well. You can use the switch to regulate the temperature. Press + for a higher temperature and - for a lower temperature. If there is a radiator in the room, please set the temperature with the thermostat directly attached to the radiator.

Ii, Jj, Kk

Information

Our reception staff will be delighted to provide you with tips on going out, dining, city maps, mass transit, etc.

Internet (Wi-Fi)

We offer Wi-Fi free of charge. To get Wi-Fi access, please take a look at the separate instruction sheet in this guest directory.

IT support

Should you have trouble setting up an internet connection, please contact the reception for assistance. For more advanced technical questions, please get in touch with us as soon as possible, as we may need to schedule an appointment for you with a professional IT service provider.

Kettle/Hospitality tray

Our reception will be glad to lend you a kettle, should you need one (extension 95).

LI

Laundromat/Laundry services

- SB Waschcenter, Untersbergstrasse 8, 81539 Munich; Pickup, laundry, and pressing services as well as deliveries to the hotel. For more information, please visit www.waschtreff.de/waescherei-reinigung.shtml
- Eco-Express; Kapuzinerstrasse 39, 80469 Munich; self-service only
- Eco-Express; Ohlmüllerstrasse 13, 81541 Munich; self-service only

Long-distance services

Should you have questions regarding trains of the Deutsche Bahn network (www.bahn.de), flights (www.munich-airport.de) or intercity buses (www.muenchen-zob.de), we will be glad to assist you.

Lost & Found

Lost or forgotten items are deposited and administered at our reception. Please consult our reception staff if you are missing something.

Luggage storage service

You are welcome to use our free luggage storage service. We will give you a luggage tag with a number. Please show this number when you collect your bags.

Mm

Massages

To schedule a massage appointment, please contact the reception (extension 95). The massage parlor of our cooperation partner “Massage Team München” is usually open from 11 a.m. until midnight.

Mass transit

Please consult the reception staff for information regarding subway services, suburban trains, buses, and streetcars (extension 95). You can find a mass transit overview in the annex to this directory. Please also refer to the entries “Airport” and “Central station” in this directory. For an interactive trip planner, please visit <https://efa.mvv-muenchen.de/index.html#trip@enquiry>.

Medical assistance

Medical assistance: Our front desk staff is trained in first aid and can assist you in an emergency. Should you need help, please call our reception (extension 95).

- **Ambulance: 112** (Call **112** in a medical emergency. This is when someone is seriously ill or injured and their life is at risk. The average arrival time for paramedics/fire department in Munich is 7 minutes.)
- **Nearest emergency room:** *Klinikum rechts der Isar—Notaufnahme*, Ismaninger Strasse 22, 81675 Munich (genuine life-threatening emergencies)
- **Resident duty/On-call hours: 116 117**
- **Next open general hospital:** *KVB-Bereitschaftspraxis Elisenhof*, Prielmayerstrasse 3, 80335 Munich (a walk-in center; if you need urgent medical attention, but it’s not a life-threatening situation)
- **Out-of-hours medicines:** Use the www.aponet.de search to find nearby pharmacies and their hours of operation—some are open until 8 a.m. on the following day or even later, even on public holidays. To locate the next open pharmacy, enter the zip-code **80469** in the “Notdienst” search field.

Meeting room

Our hotel does not have a meeting room of its own. Should you, nevertheless, wish to organize a meeting, a fully-equipped meeting room is available in the building opposite the hotel. Our staff will be pleased to inquire about availability and rental terms and conditions for you.

Men’s sauna

Swap the city buzz of Munich for the serenity of the Deutsche Eiche spa. Whether you are in search of relaxation or invigoration, our spa offers can be tailored to your needs. The sauna can be accessed by male hotel guests over 18 at a discounted surcharge of €15 for a day pass with re-entry.

Minibar

All guest rooms have a minibar. The beverages in the minibar are complimentary and replenished on a daily basis.

Miscellaneous

Should you have other wishes or inquiries not listed here, please do not hesitate to contact our 24-hour reception. We will be delighted to assist you (extension 95).

Nn, Oo

Newspapers

A selection of daily newspapers is available in the restaurant.

Pp, Qq

Parking lot

The Deutsche Eiche has parking lots for cars and motorbikes at an exclusive parking garage in the immediate vicinity of the main hotel building (€18 for overnight parking; a valet parking service is not available). There is usually a free space for your bicycle directly at the hotel (free of charge). Should you wish to book a parking lot during your stay, please contact our reservations team.

Payment options

We accept payments in cash, debit cards (EC Card/Maestro), and credit cards (American Express, Diners, MasterCard, Visa, JCB). Payments by check are not accepted.

Pets

At the Deutsche Eiche we are delighted to welcome your furry friends. Your pet may stay by prior arrangement only and at a surcharge. To keep pets and guests happy, we kindly ask pet owners to consult our reservations team on our pet policies.

Pharmacies

The following pharmacies can be found in the vicinity of the hotel:

- *Apotheke am Gärtnerplatz*; Corneliusstrasse 16, 80469 Munich
- *Rumford Apotheke*; Reichenbachstrasse 9, 80469 Munich
- *Out-of-hours medicines*: Use the www.aponet.de search to find nearby pharmacies and their hours of operation—some are open until 8 a.m. on the following day or even later, even on public holidays. To locate the next open pharmacy, enter the zip-code **80469** in the “Notdienst” search field.

Photocopies

One copy is free of charge. Should you wish to copy more than one page, please let the reception know (extension 95). We will charge €0.25 per page.

Pillow varieties (on request)

- orthopedic polyurethane foam (16" x 31")
- microfiber hypoallergenic pillows (31" x 31")
- down pillows (31" x 31")

For additional pillows for your room, please contact the reception (extension 95).

Postal services

The nearest post office is at REWE-Markt at Müllerstraße 3, 80469 Munich.

Power supply

The guest rooms and their bathrooms have several sockets, using the German standard of 230V/50Hz. Travel adapters are available at the reception.

Prices

Our daily room rates can be found on our website: www.deutsche-eiche.com.

Rr

Reception

The reception is open 24 hours. Should you have any questions or wishes, please let us know.

Religious services

There are several religious services of various denominations in the area. Our reception staff can provide you with more information (extension 95).

Restaurant

The Deutsche Eiche offers fine dining in its traditional Restaurant, using the finest of Bavarian and international ingredients. It also offers a selection of cocktails, fine wines, and champagnes for a perfect after-theater experience.

Book now: www.deutsche-eiche.de/en/restaurant/reservation.

Roof terrace

Unwind after a long day, relax in a comfortable atmosphere, and soak up the sun while enjoying the unrivaled panoramic views over Munich. Our terrace opening hours are published at www.deutsche-eiche.de/en/roof-terrace/opening-hours.

Room cleaning

The cleanliness of every room is of paramount importance to us. Our housekeeping staff applies the highest cleaning standards and prepare your room to a pristine condition on a daily basis between 8 a.m. and 2 p.m. A cleaning service for your room after 2 p.m. is only available by prior arrangement. Fresh towels and toiletries can be obtained at any time at the reception.

Room items/Shower accessories/Additional services

The following articles and services are available on request (subject to availability): bathrobe, slippers, daily change of linen, shower cap, fresh towels, additional pillows (see also "Pillow varieties"), nail file, shaving kit, cotton swabs, toothbrush set. Please contact the reception (extension 95).

Ss

Safe

Each room has a safe, with a PIN that can be set individually.

S-Bahn (suburban trains)

The closest S-Bahn stations to the hotel are *Marienplatz* and *Isartor*. Both can be reached in 8 minutes on foot. All S-Bahn lines operate from both of these stations. You can find a mass transit overview in the annex to this directory. Please also refer to the entry “Central station” in this directory. For an interactive journey planner, please visit <https://efa.mvv-muenchen.de/index.html#trip@enquiry>.

Sewing kit

In the closet of your room, there is a sewing kit, and our reception also has needles and thread for you, should you need any.

Shoe polisher

An electric shoe polisher can be found in the basement, directly in front of the restrooms. Also, you can find a shoe sponge in your room. You can receive further shoe sponges from the front-desk staff (extension 95).

Slippers

You may borrow slippers from our sauna. Please contact the reception (extension 95).

Smoking

Please note that we are a non-smoking hotel. Smoking is permitted only in designated areas (on private balconies, in the outdoor seating area, and on the rooftop terrace).

Stamps

Stamps are available for purchase at the reception.

Streetcar

The closest streetcar stop is located at *Reichenbachplatz* (a 2-minute walk). Line 16 will take you from *Reichenbachplatz* to the central station. You can find a mass transit overview in the annex to this directory. Please also refer to the entry “Central station” in this directory.

For an interactive trip planner, please visit <https://efa.mvv-muenchen.de/index.html#trip@enquiry>.

Subway

The closest subway station is *Fraunhoferstrasse* (a 5-minute walk). Lines U1, U2, U7, and U8 run through this station and then onwards to the central station. The U2 also operates directly to the Munich Trade Fair (*Messestadt München*). Please also refer to the entry “Central station” in this directory. You can find a mass transit overview in the annex to this directory.

For an interactive trip planner, please visit <https://efa.mvv-muenchen.de/index.html#trip@enquiry>.

Tt

Taxicab

The nearest taxicab stand is at *Reichenbachplatz*. There are almost always cabs waiting there. Should you wish to order a cab to the hotel, our front-desk staff will be delighted to order one for you (extension 95).

Telephone

You can initiate outside calls directly from your room. Please dial the country code and the number (if you use a country code for Germany as well, you do not have to dial the “0” usually appearing at the beginning of German phone numbers). One call unit costs €0.25, in accordance with our contract with Deutsche Telekom. If someone wants to call you in your room from outside, the number is +49/89 23 11 66 + “your room number”. Calls between rooms are free of charge, you only need to dial the respective room number.

Reception	95 (+49/89 23 11 66 0)
Restaurant	61 (+49/89 23 11 66 61)

Ticket service

We will do our best to help you with opera and theater ticket reservations. Please get in touch with the reception (extension 95).

Towels

You may request additional towels at the reception (extension 95).

Train station (Hauptbahnhof)

Please refer to the entry “Central station” for more information on trains and long-distance services.

Travel adapter

In case your plug is not based on the general EU standards, we have a variety of adapters. Please contact the reception if you wish to borrow one. A deposit (€10) will be charged to your hotel bill. The deposit will be canceled from the bill and reimbursed when you return the adapter.

Travel tips and sightseeing activities

We are happy to recommend sightseeing options for you. Our reception staff can assist you further (extension 95).

TV sets

You can find a list of available TV channels in the annex to this directory.

Uu

Umbrellas

Our reception staff can provide umbrellas for you, should you need any. A safety deposit of €10 will be charged to your room account and will be canceled as soon as the umbrella is returned.

Vv

Vouchers

Surprise your friends and relatives with something special. You can buy vouchers at our reception that are valid for our hotel, restaurant, and sauna.

Ww, Xx, Yy, Zz

Wake-up service

Should you need a wake-up call, please inform the reception (extension 95).

Website

Our website (www.deutsche-eiche.com) has all the relevant information on our hotel, restaurant, rooftop bar, and sauna. You can also take a 360° panorama tour of the building interior.

Window shades

The switch for moving your window shades typically has a sticker with the words “Rollladen/Jalousie” on it.

* * *

And finally ...

Please let us know if we can be of any further assistance. We look forward to ensuring that your stay at the Deutsche Eiche is a highly enjoyable and individual experience.

Annex:

- List of TV Channels
- Surroundings Map
- Mass Transit Map
- Streetcar Map
- International Dialing Codes

List of TV Channels (excerpt)

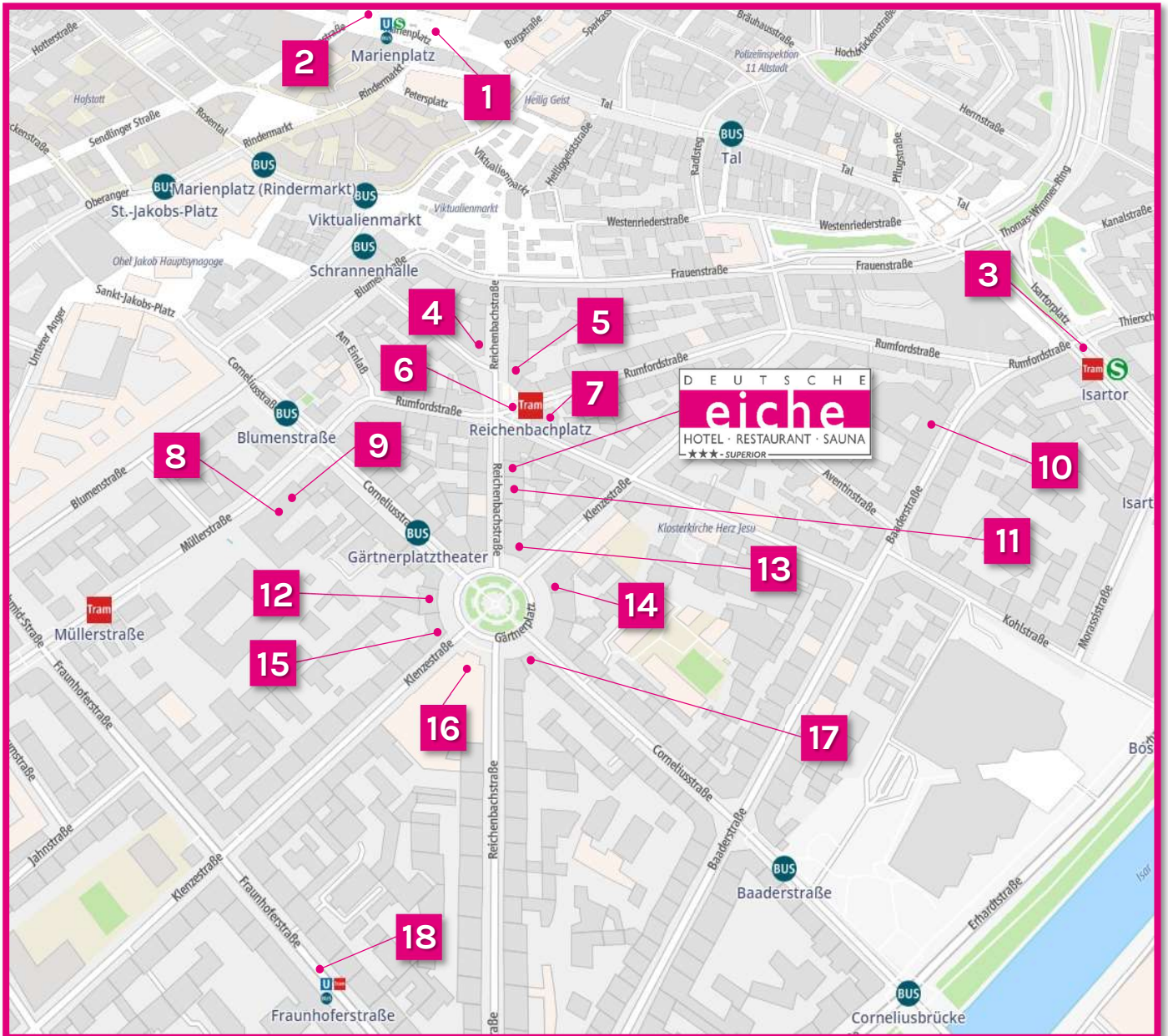
1	Das Erste HD	20	CNN International
2	ZDF HD	21	BBC World News
3	SAT 1	22	CNBC Europe
4	RTL Television	23	Bloomberg Europe
5	RTL 2	24	DW in English
6	Super RTL	25	France 24 in English
7	ProSieben	26	Ronahi TV
8	VOX	27	CGTN
9	WELT	29	STERK TV
10	n-tv	30	France 24 en français
11	tagesschau 24	31	CGTN
12	Euronews in French	34	Rai 1
13	BR Süd HD	35	Rai News
15	3sat HD	36	Rai 3
16	arte HD	37	Rossiya 24
17	Phoenix HD	38	TVRus Europe
18	Eurosport auf Deutsch	39	Al Jazeera in Arabic
19	SPORT 1	41	France 24 in Arabic

More than 200 additional channels are available on your TV set.

1. Press **GUIDE** to access the digital program guide
2. Find the channel you would like to watch by pressing **↑** or **↓**

Press **GUIDE** again to close the digital program guide menu.

Surroundings Map

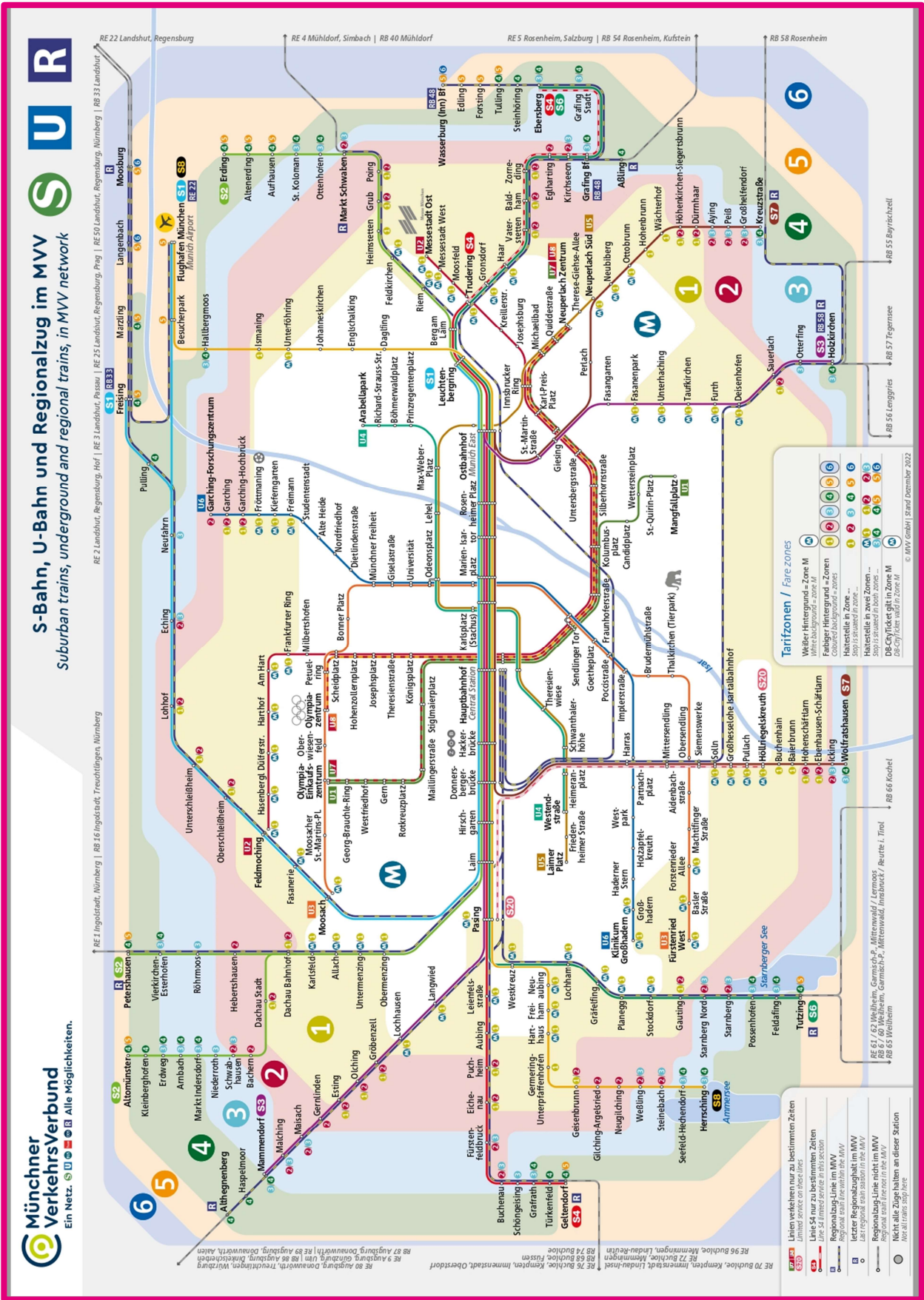


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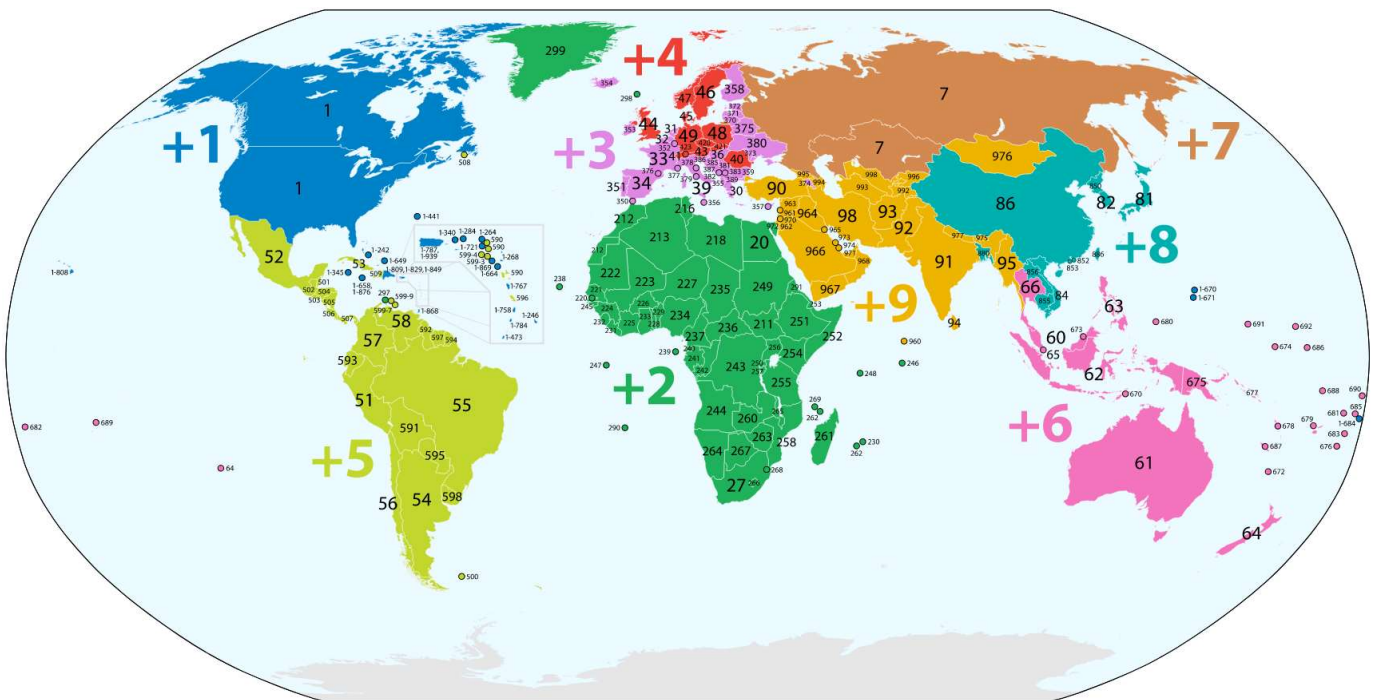
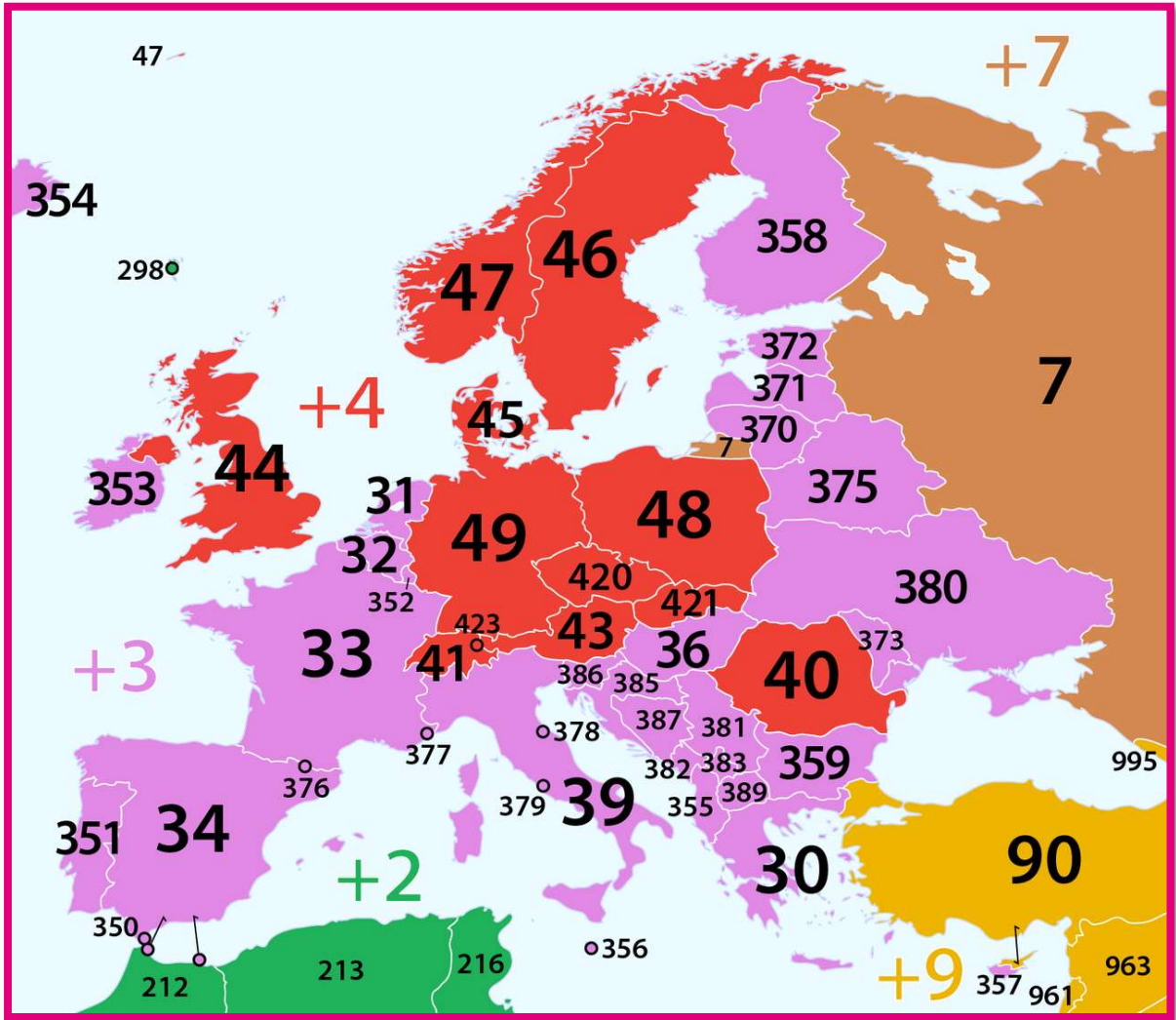
KEY

- | | |
|-----------------------------------|-------------------------------------|
| 1 Marienplatz Subway Station | 10 BK Gas Station |
| 2 Bahlmann Flowers | 11 Ferry's Hairdresser |
| 3 Isartor Subway Station | 12 Sparkasse ATM |
| 4 Santander Bank | 13 EDEKA Supermarket |
| 5 Rumford Pharmacy | 14 Ace & Tate Eyewear |
| 6 Reichenbachplatz Streetcar Stop | 15 Penny Supermarket |
| 7 Rossmann Drugstore | 16 Gärtnerplatztheater |
| 8 REWE Supermarket | 17 Gärtnerplatz Pharmacy |
| 9 Post Office | 18 Fraunhoferstrasse Subway Station |

Mass Transit Map



International Dialing Codes



Maps: Wikipedia (CC)